



SOLT Monitoring Program User's Manual

V2_2023.06.26



SOLT Co., Ltd.

SOLT PC Monitoring Program User's Manual

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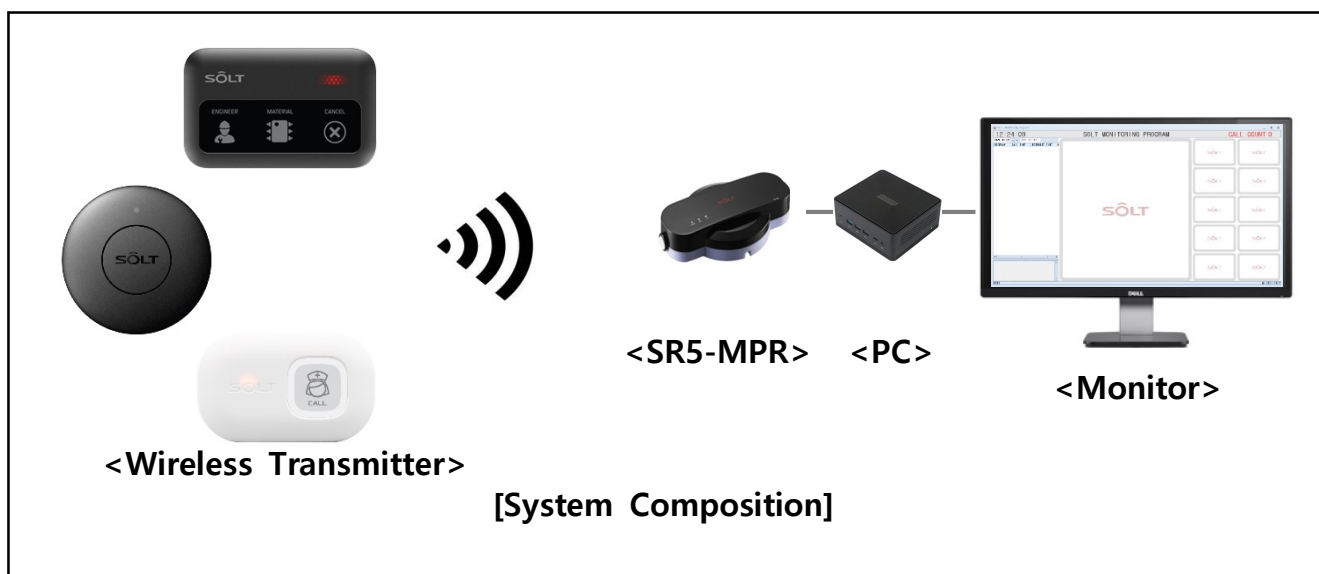
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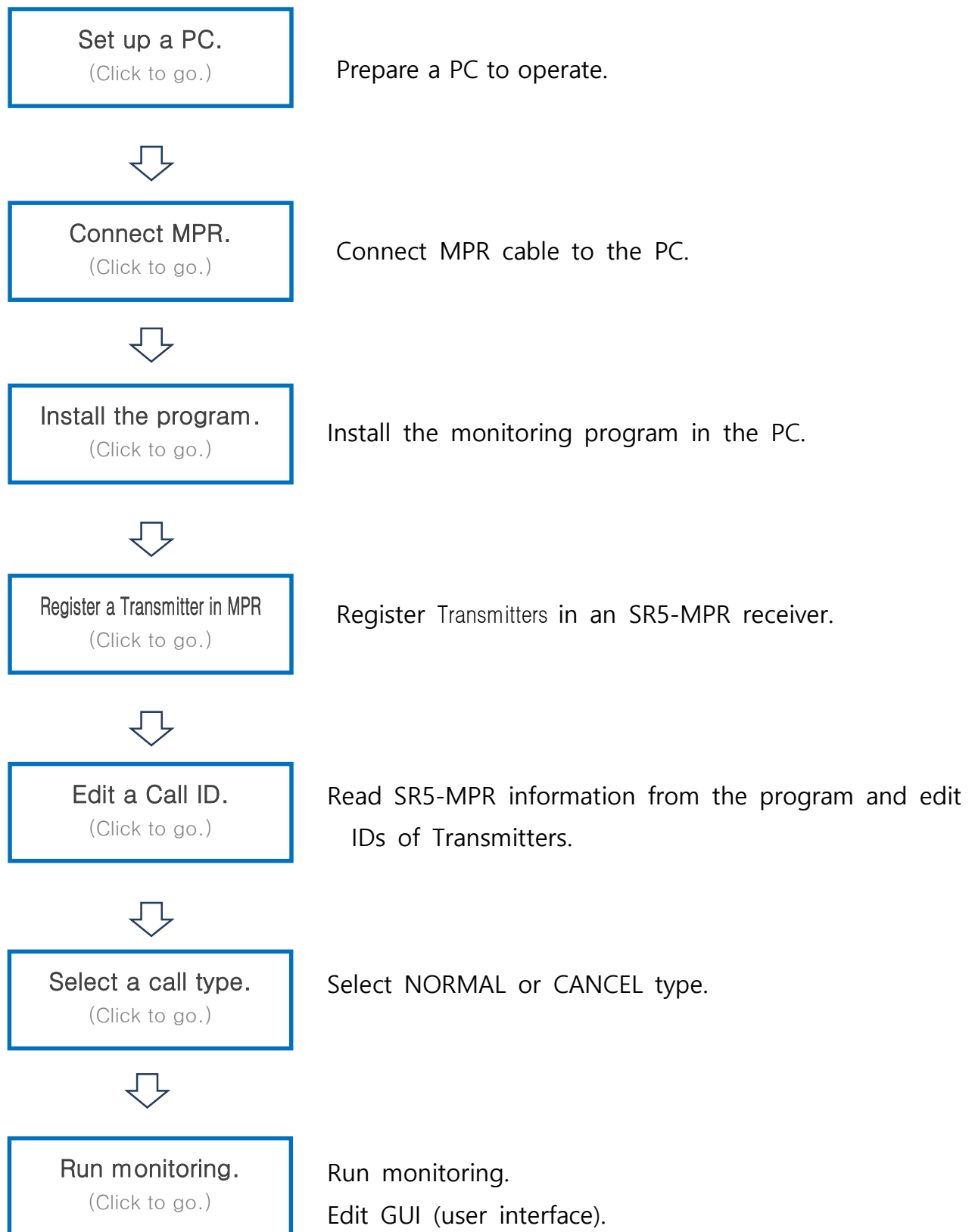
1. Overview

SOLT Monitoring Program is a PC application that shows, in real-time, information of every call made from where a SOLT Wireless Call System is installed, and then collects the call information and records it in its own database in real-time, so that the information can be searched and statisticized by the desired date, time and place.

1.1. System Composition



2. Setup Process



3. PC Setup

3.1. Recommended specifications

- ◆ Hardware: CPU- Intel® Celeron, RAM 4GB, HDD 100GB or higher
- ◆ Resolution: 1920*1080
- ◆ OS: Windows® 7, 8, 10 (x86, x64 Compatible)

※ A mini-PC or a monitor with built-in speakers that take up less space is recommended.

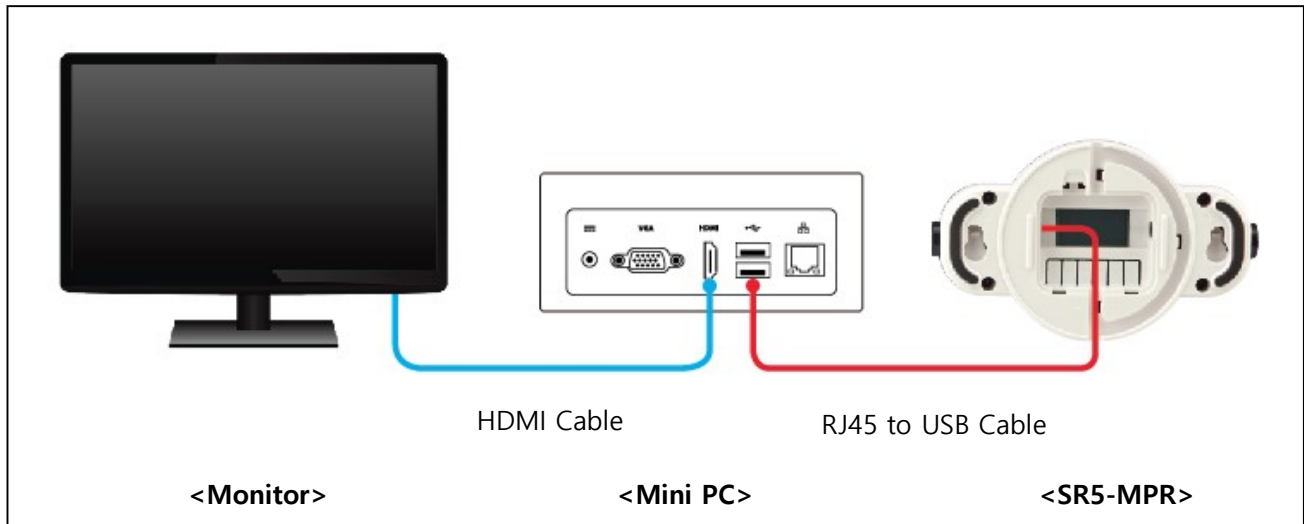


A mini-PC can be mounted on the back of a monitor using a VESA hall.

[Example of a monitor + a mini PC]

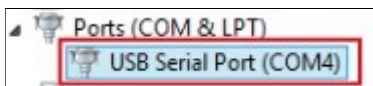
4. MPR Connection

4.1. Cable connection



[Monitoring Hardware Connection]

- ① Open the back cover of the SR5-MPR and insert a cable into the RJ45 terminal.
- ② Insert the opposite USB side into the PC's USB port.
- ③ As the SR5-MPR is turned on, the driver is installed automatically.
- ④ Once the installation is completed, you can check the installed device on Ports (COM&LPT) under Device Manager.



※ Basically, the SR5-MPR runs right away without an additional driver. However, if it does not, please connect a PC to the Internet before plugging in a cable again. That will allow a driver to be installed normally (if it still does not work even after this, please contact the manufacturer).

4.2. Communication cable specifications

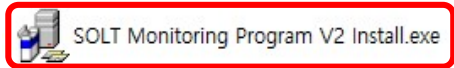


[RJ45 to USB Cable (USB A Type, 1.5m, Black)]

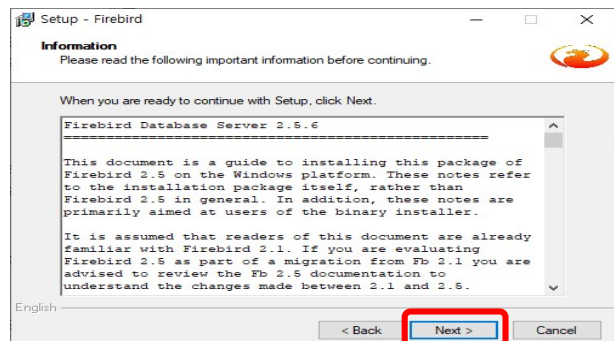
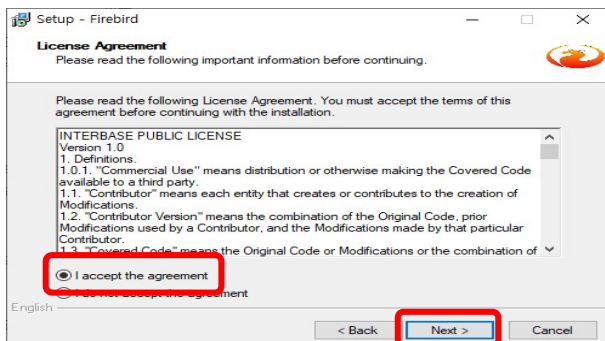
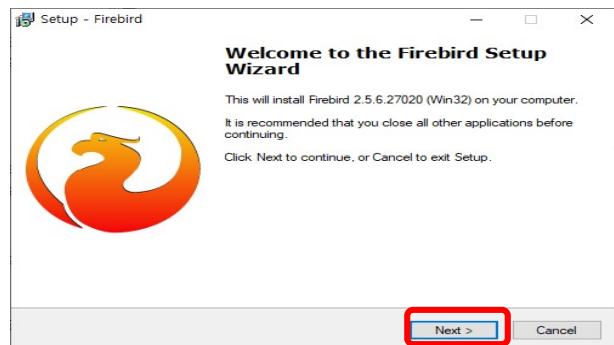
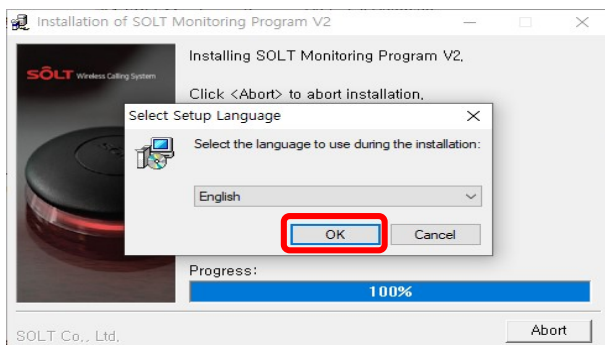
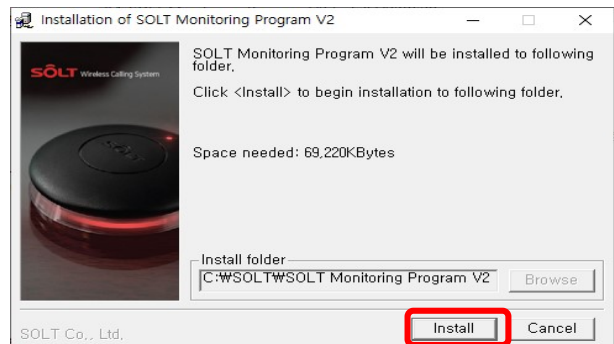
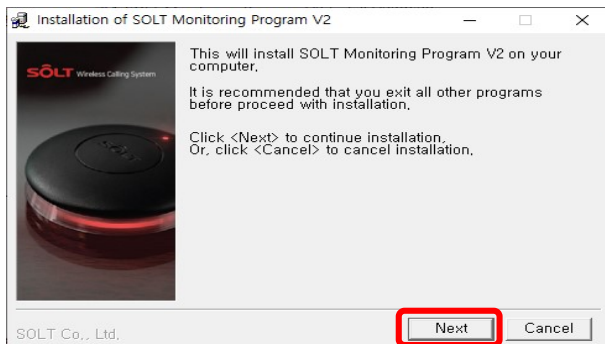
5. Program Installation

5.1. SOLT Monitoring Program installation.

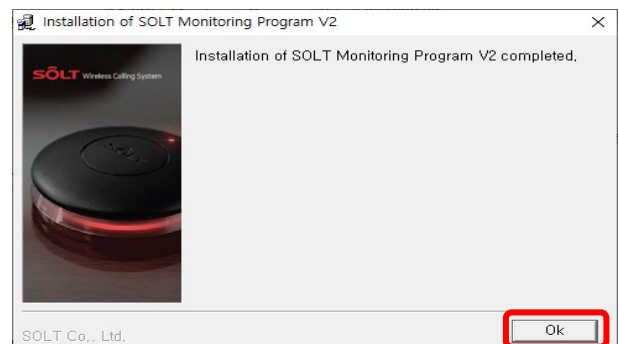
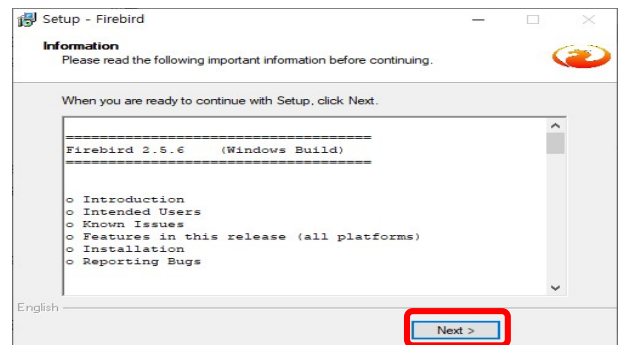
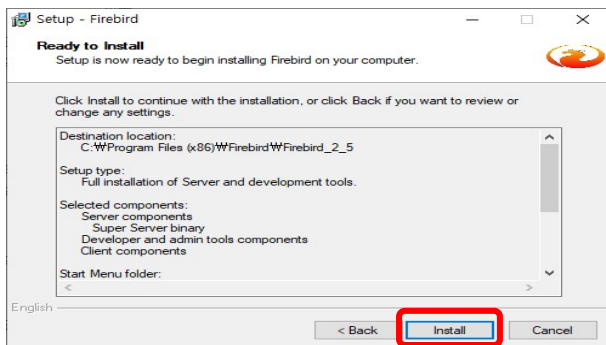
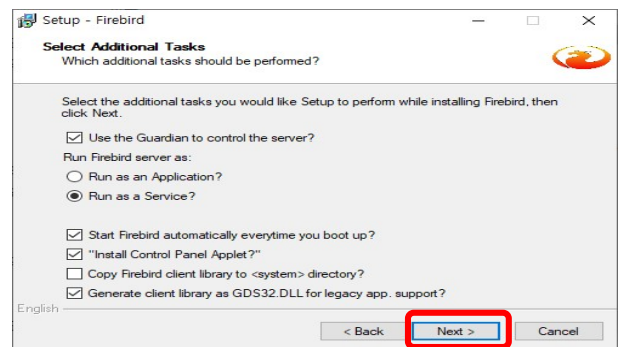
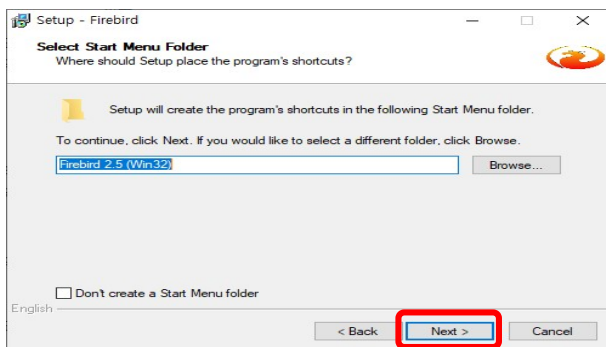
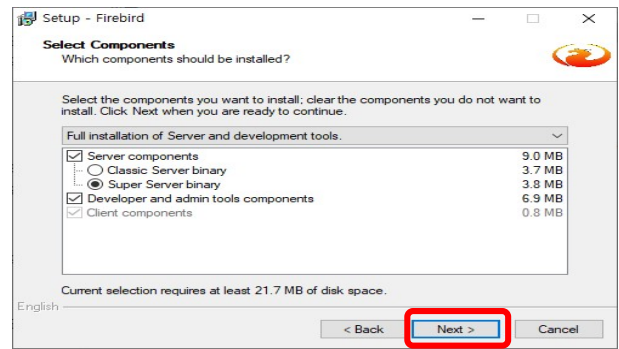
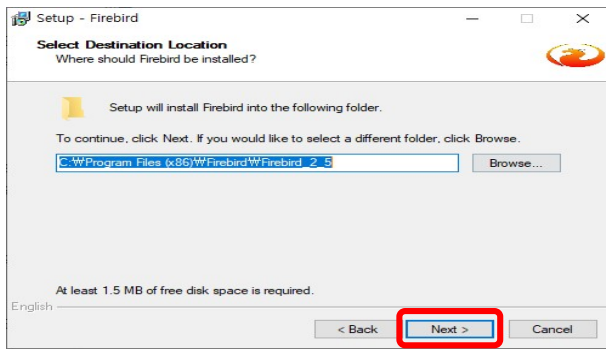
- ① Run the installation file provided.



- ② Follow the steps below and complete the installation of the monitoring program.



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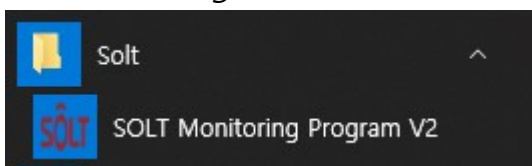
5.2. Position of a shortcut

- ① A shortcut to "SOLT Monitoring Program V2" is created on the wallpaper.

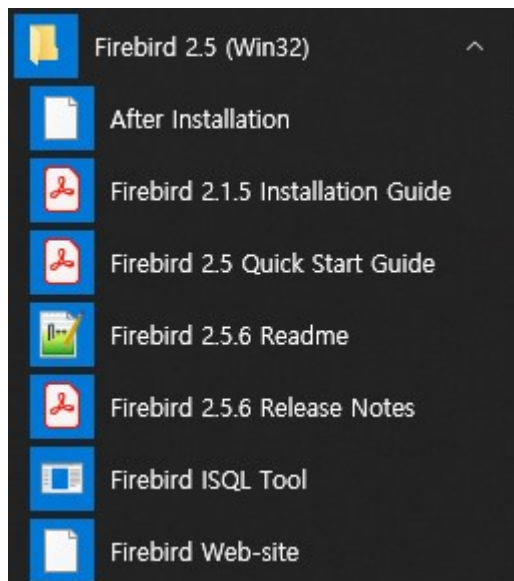


- ② Start menu:

Start – All Programs – SOLT – SOLT Monitoring Program V2 is created.



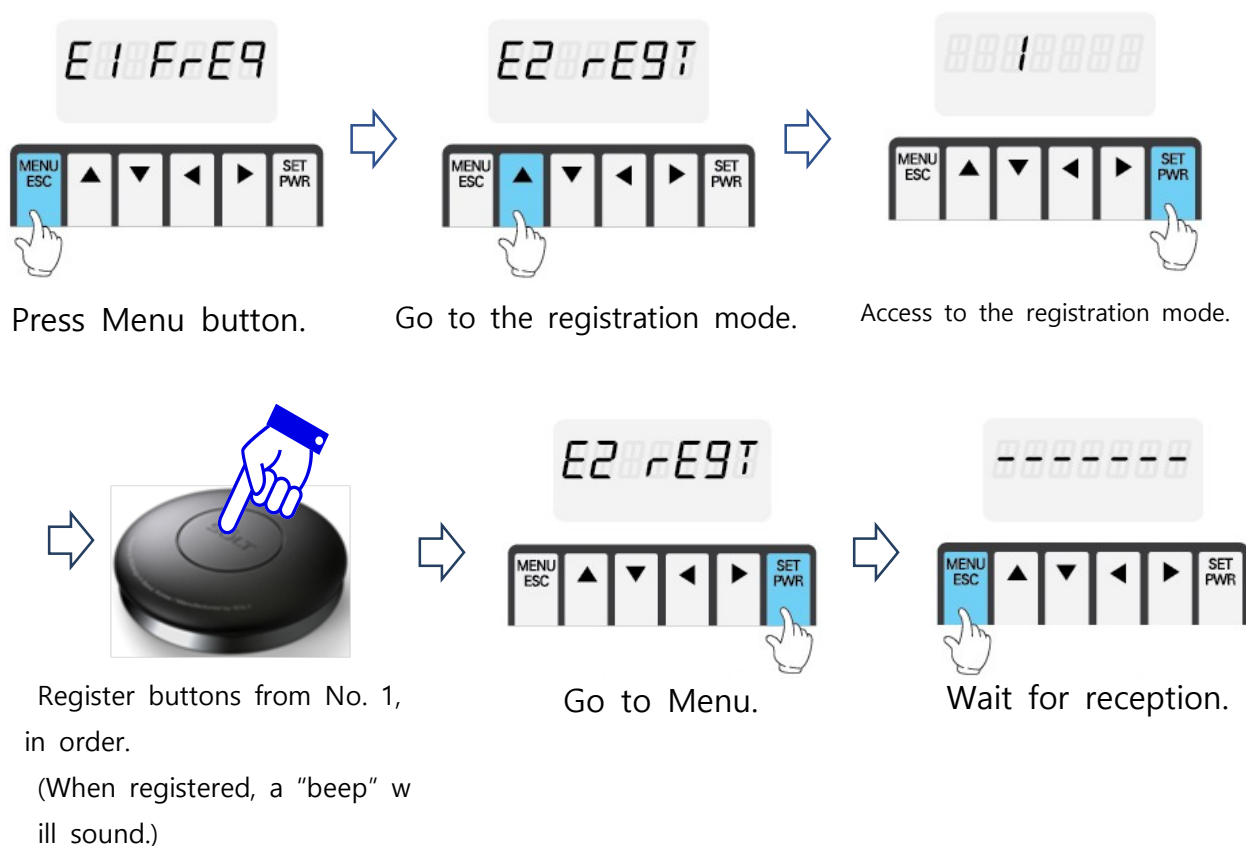
Start – All Programs – Firebird 2.5



※ **Firebird 2.5:** This is a database-related program so please note that the monitoring program will not work normally if its setting is changed or if it is deleted.

6. Transmitter Registration in MPR

- ① Register all Transmitters that the monitoring program will receive to SR5-MPR (monitoring receiver).
- ② When you open the back cover of MPR, there is an LCD and six buttons.
- ③ Follow the steps below to register a Transmitter.



✗ For the cancel type, register all cancel buttons also.

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Call ID Edit

Read Transmitter information that is registered to MPR on the program and then edit Call IDs.

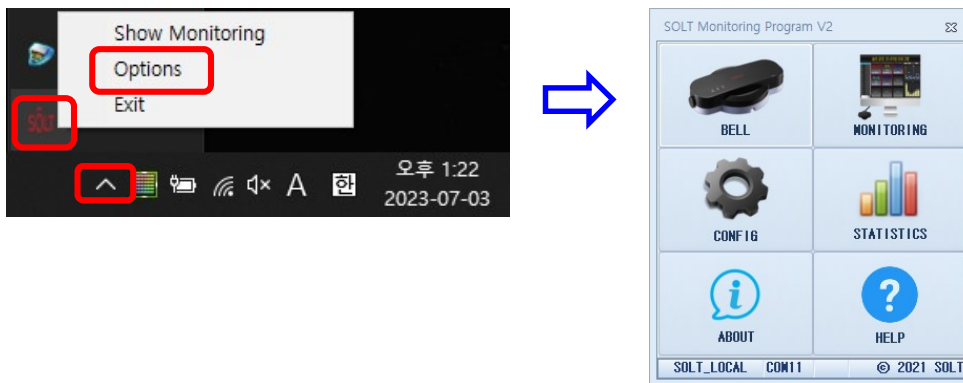
6.1. Program start

- ① Double-click SOLT Monitoring Program on the wallpaper to run it.

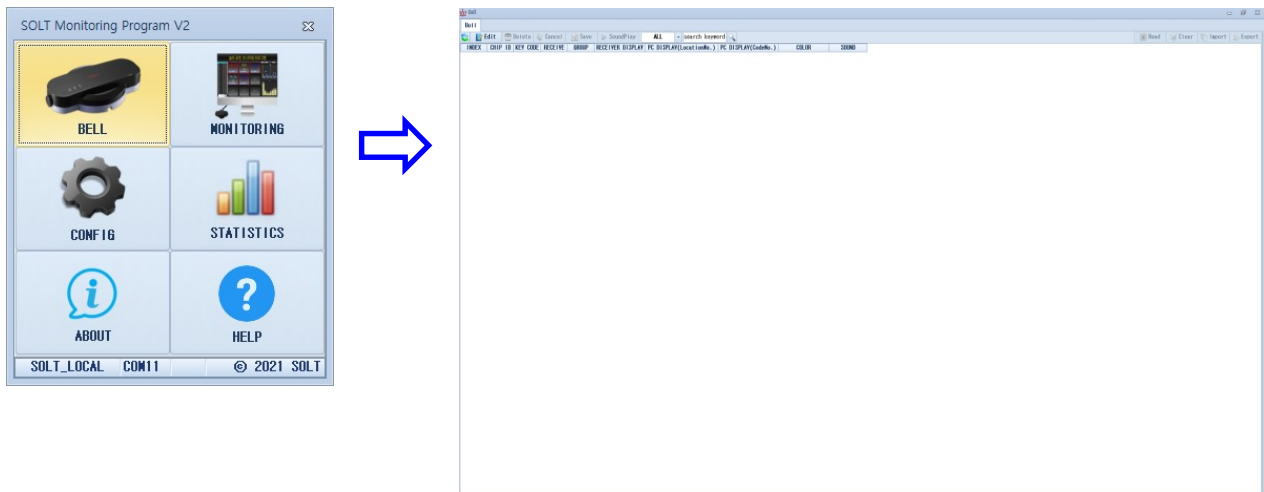


6.2. Call ID change

- ① Right-click the "SOLT" logo from the Tray icon and click "Options." Then, **the main screen** will appear.

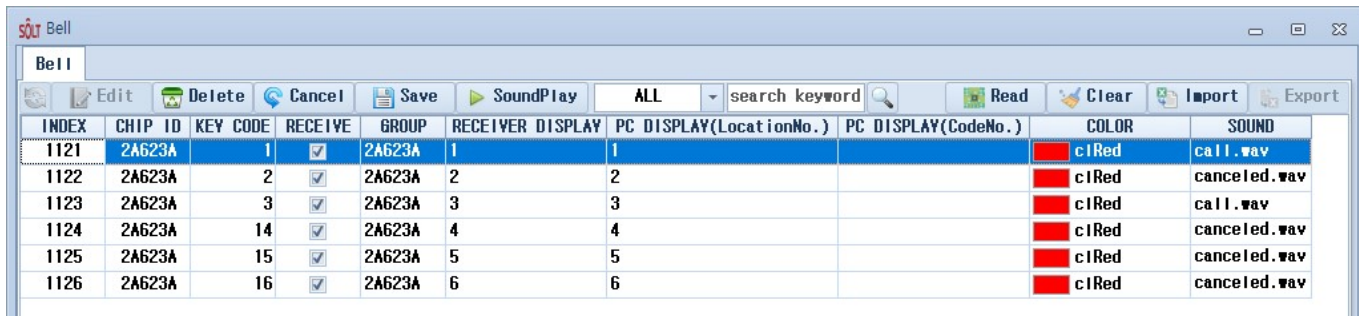


- ② Click the "BELL" button to enter the bell setting window.



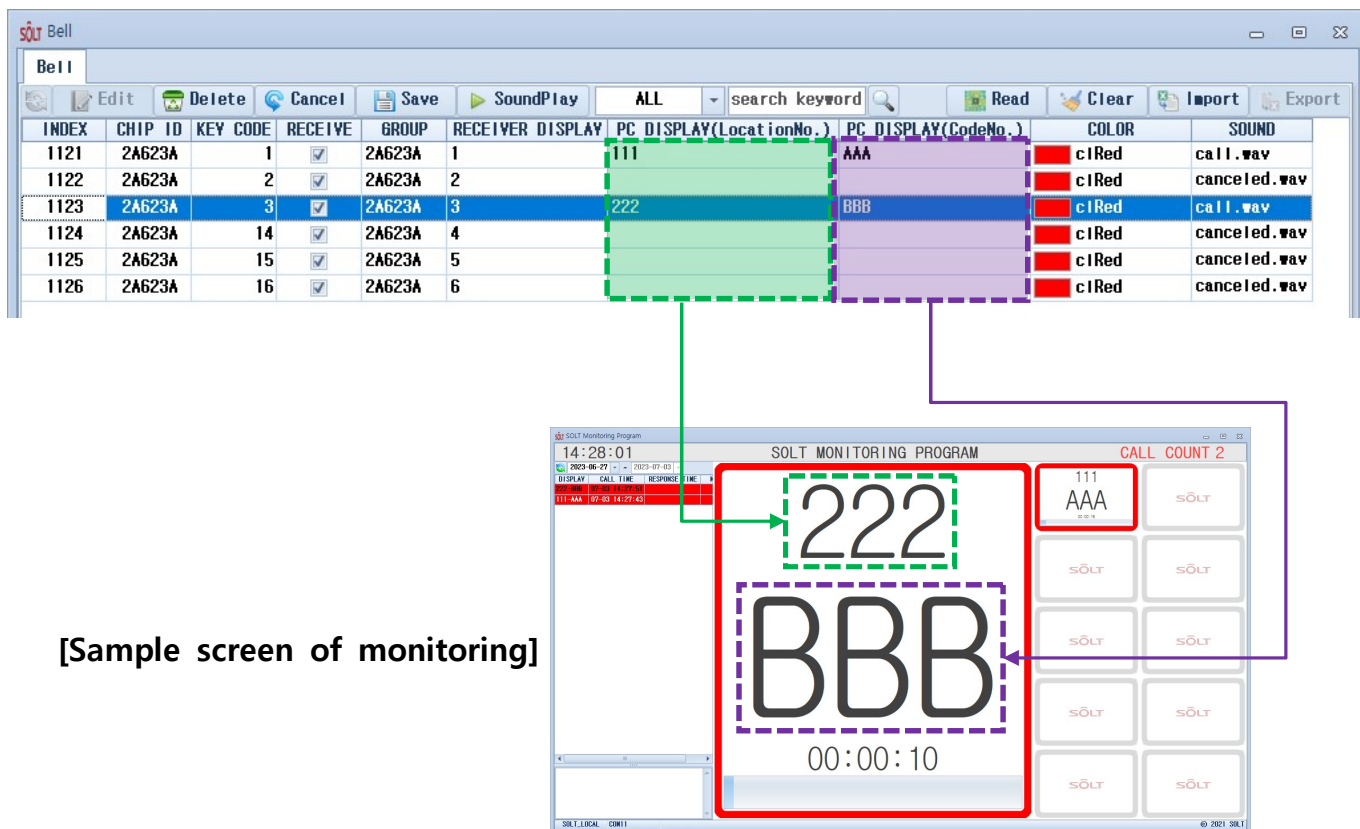
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- ③ When clicking  >  buttons in order, it reads Transmitter information registered to MPR.

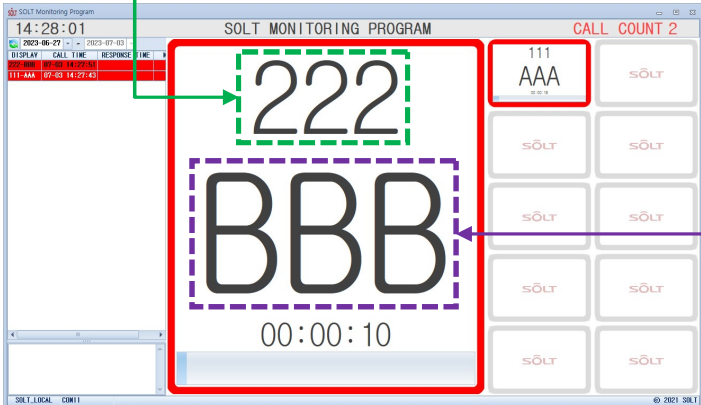


INDEX	CHIP ID	KEY CODE	RECEIVE	GROUP	RECEIVER DISPLAY	PC DISPLAY(LocationNo.)	PC DISPLAY(CodeNo.)	COLOR	SOUND
1121	2A623A	1	☒	2A623A	1	1		ciRed	call.wav
1122	2A623A	2	☒	2A623A	2	2		ciRed	canceled.wav
1123	2A623A	3	☒	2A623A	3	3		ciRed	call.wav
1124	2A623A	14	☒	2A623A	4	4		ciRed	canceled.wav
1125	2A623A	15	☒	2A623A	5	5		ciRed	canceled.wav
1126	2A623A	16	☒	2A623A	6	6		ciRed	canceled.wav

- ④ Change PC DISPLAY (Location No.) and PC DISPLAY (Code No.) of Transmitter to contents to display.



[Sample screen of monitoring]



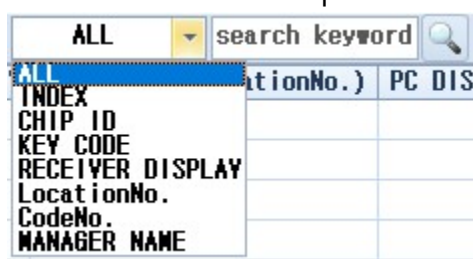
※ Korean/English/numbers/special letters are all allowed and you can enter 20 characters each.

※ Cancel bell does not display a call ID so you don't need to change it.

- ⑤ Once the change is completed, click the  button to save.

6.3. Description of buttons

- ①  : Refresh the list.
- ②  : Change the list for edit.
- ③  : Delete the selected row. It is activated in edit.
- ④  : Cancel all tasks. It is activated in edit.
- ⑤  : Save all tasks permanently. It is activated in edit.
- ⑥  : You can pre-listen to the SOUND item on the list.



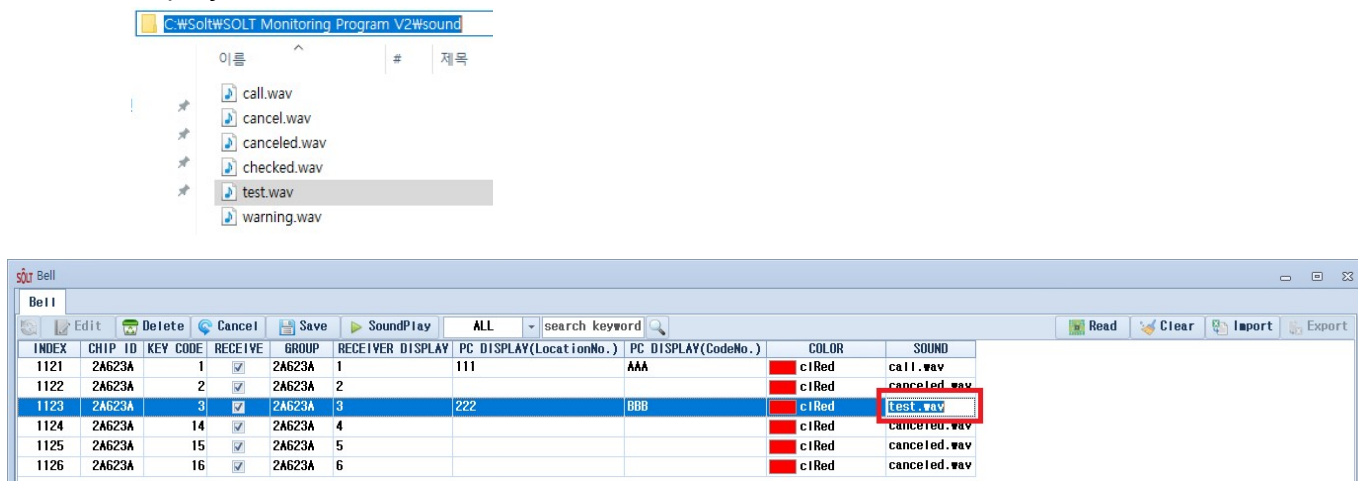
- ⑦  : Search a row containing the contents entered into among selected items.
- ⑧  : Read Transmitter information registered to MPR. It is activated in edit.
- ⑨  : Delete all lists. It is activated in edit.
- ⑩  : Import an Excel file for bell information and make a list. It is activated in edit.
- ⑪  : Export a list as an Excel file.

6.4. Descriptions of items

- ① **INDEX:** A Transmitter's serial number managed automatically in the program.
- ② **CHIP ID:** Managed by the manufacturer.
- ③ **KEY CODE:** Managed by the manufacturer.
 - Transmitter KeyCode: 1,3,5,7,9,11,13,17,19,21,23
 - Cancel Bell KeyCode: 2,4,6,8,10,12,18,20,22,24
 - Manager Cancel Bell KeyCode: 14
 - Group Cancel Bell KeyCode: 15
 - Total Cancel Bell KeyCode: 16
- ④ **RECEIVE:** Set whether to receive or not. When unchecked, it doesn't work.
- ⑤ **GROUP:** Assign a group of a bells that will be removed together when using Group Cancel Bell.
- ⑥ **RECEIVE DISPLAY:** Contents displayed on the LCD screen when MPR receives.
- ⑦ **PC DISPLAY (Location No.):** See 8.2.4.
- ⑧ **PC DISPLAY (Code No.):** See 8.2.4.
- ⑨ **COLOR:** See 8.2. Descriptions of items-BELL SETTING.

- ⑩ **SOUND:** You can change a sound to be played when receiving a Transmitter or output a voice using TTS (text-to-speech).

- **Changing a receiving sound:** Add a sound file (WAV file only) to "C:\WSolt\WSOLT Monitoring Program V2\sound" folder and change the SOUND section of a transmitter to the name of the sound file. Then, when receiving the applicable transmitter, the sound file of the changed SOUND section is played.
- e.g. Add a new 'test.wav.' file to "C:\WSolt\WSOLT Monitoring Program V2\sound" folder and change the SOUND section of 222-BBB of No. 1123 transmitter to 'test.wav.' Then, when receiving 222-BBB call of No. 1123 transmitter, the test.wav file is played.

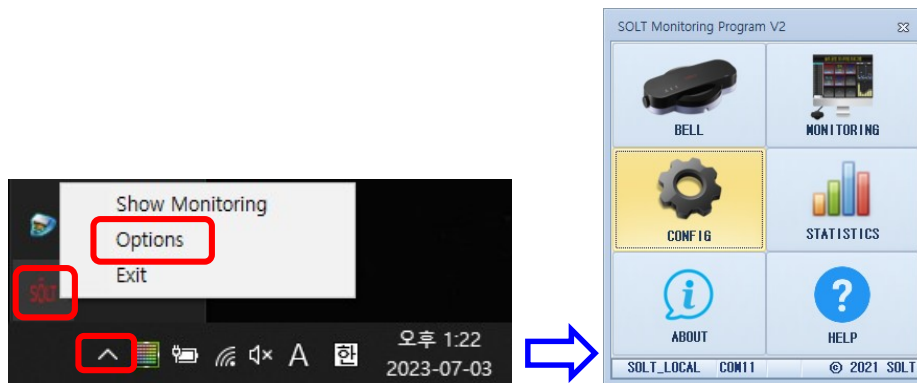


- ⑪ **Using TTS (text-to-speech)** (support available only when the OS of a PC is Windows 10 or higher):

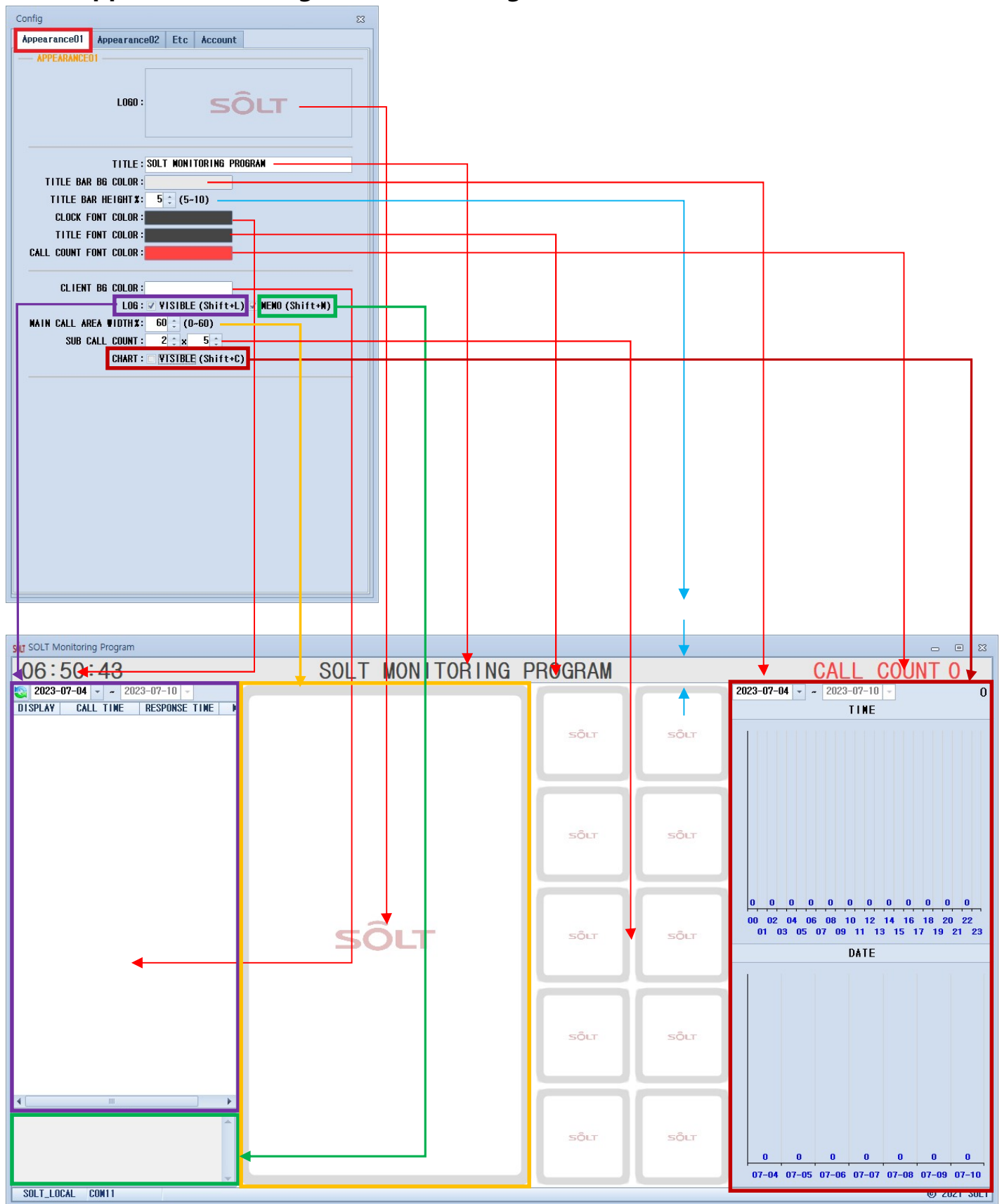
If entering, for example, "100-ABC," not the title of the sound file on the SOUND section, "HUNDRED ABC" voice is played.

7. Option Configuration (CONFIG)

- ♦ Right-click the "SOLT" logo on the Tray icon and click "Options." Then, the main screen appears.
- ♦ Enter the option configuration window by clicking the "CONFIG" button.



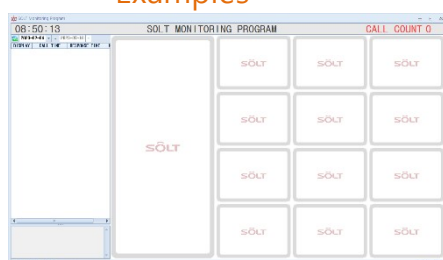
7.1. Appearance01 (logo, screen configuration, color)



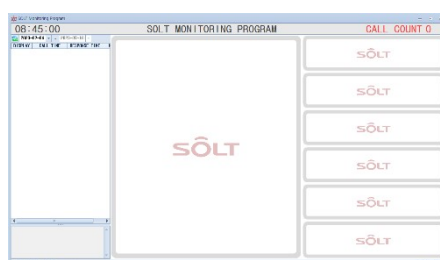
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① Descriptions of items

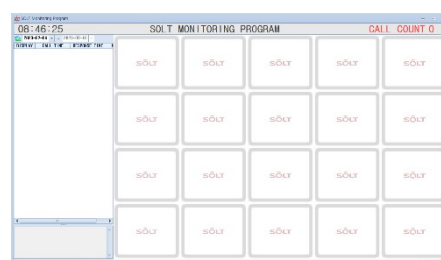
- **LOGO:** An image to be displayed on the monitoring screen when call block is in the standby status
- **TITLE:** A title displayed at the top of the monitoring screen
- **TITLE BAR BG COLOR:** A background color of the title at the top of the monitoring screen
- **TITLE BAR HEIGHT%:** A height of the title bar at the top of the monitoring screen
- **CLOCK FONT COLOR:** A color of the time displayed at the top left of the monitoring screen
- **TITLE FONT COLOR:** A color of the center title at the top of the monitoring screen
- **CALL COUNT FONT COLOR:** A color of the number of calls displayed at the top right of the monitoring screen
- **CLIENT BG COLOR:** A background color of the entire screen including the background of the log screen
- **LOG VISIBLE:** Show/hide log data
 - ◆ Check call history (accumulate for 7 days).
 - ◆ Display in red when calling and in white when call-releasing
- **MEMO VISIBLE:** Show/hide a memo.
 - ◆ It can record measures taken for each call.
- **CHART VISIBLE:** Show/hide a chart.
- **MAIN CALL AREA WIDTH%:** Width of central main call block. [See examples.](#)
- **SUB CALL COUNT:** Sub call block's width and height layout settings. [See examples.](#)
- [Examples](#)



MAIN CALL AREA WIDT
H%: **30**
SUB CALL COUNT: **3x4**

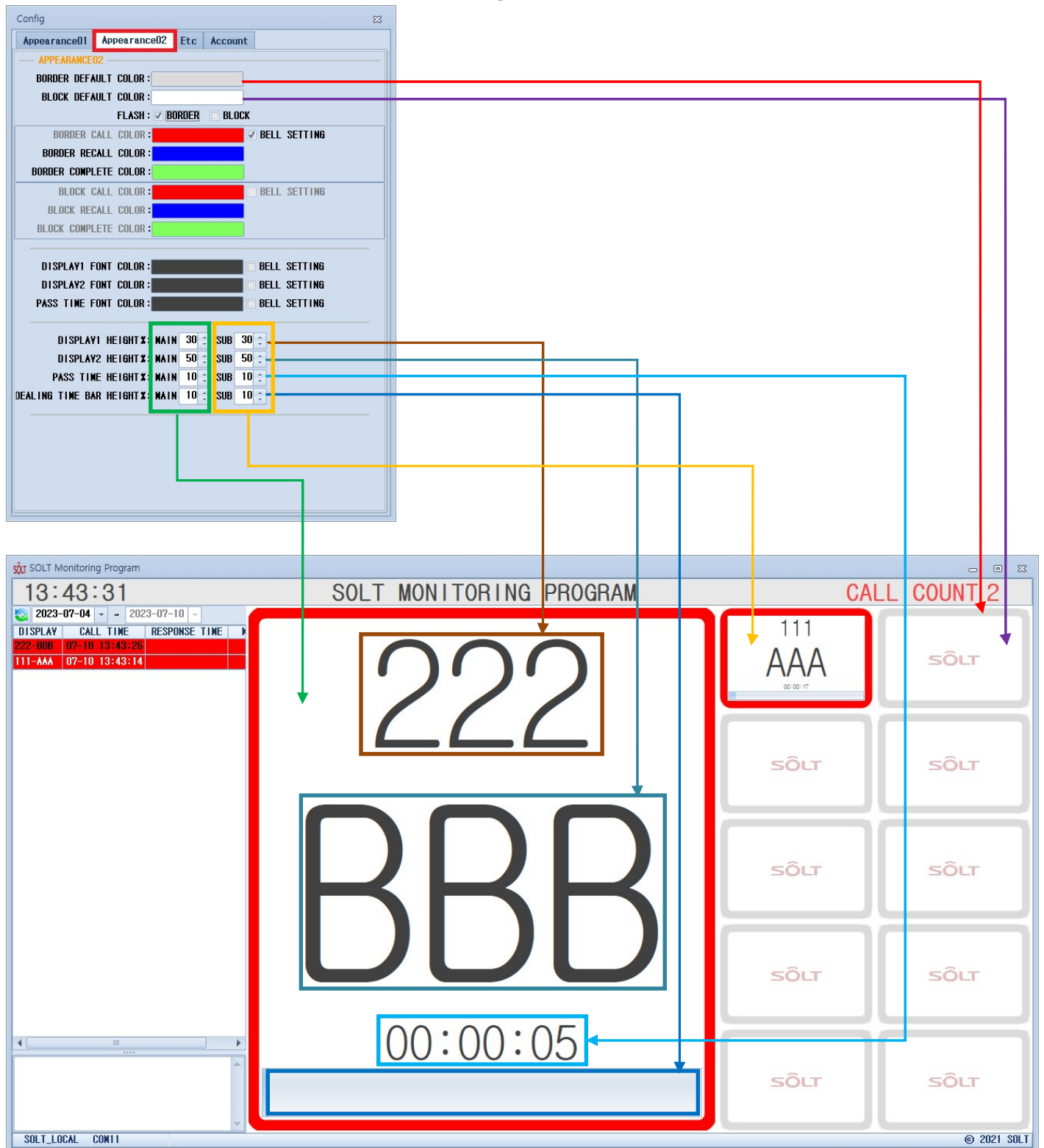


MAIN CALL AREA WIDT
H%: **60**
SUB CALL COUNT: **1x6**



MAIN CALL AREA WIDT
H%: **0 (not using)**
SUB CALL COUNT: **5x4**

7.2. Appearance02 (call block configuration, color)



⑫ Descriptions of items

- **BODER:** This means the border of call block.
- **BLOCK:** This means the internal region of the border of call block.
- **BODER DEFAULT COLOR:** This is a color that is changed periodically with BORDER CALL COLOR/BORDER RECALL COLOR/BORDER COMPLETE COLOR if FLASH BORDER is activated when on hold or in case of CALL/RECALL/COMPLETE.
- **BLOCK DEFAULT COLOR:** This is a color that is changed periodically with BLOCK CALL COLOR/BLOCK RECALL COLOR/BLOCK COMPLETE COLOR if FLASH BLOCK is activated when on hold or in case of CALL/RECALL/COMPLETE.
- **FLASH BORDER:** When activated, the border is flashing in the receiving status.
- **FLASH BLOCK:** When activated, the internal region of the border is flashing in the receiving status.
- **BORDER CALL COLOR:** A color that is changed periodically with BORDER DEFAULT COLOR when FLASH BORDER is activated in the CALL receiving status
- **BORDER RECALL COLOR:** A color that is changed periodically with BORDER DEFAULT COLOR when FLASH BORDER is activated in the RECALL receiving status
- **BORDER COMPLETE COLOR:** A color that is changed periodically with BORDER DEFAULT COLOR when FLASH BORDER is activated in the COMPLETE receiving status
- **BLOCK CALL COLOR:** A color that is changed periodically with BLOCK DEFAULT COLOR when FLASH BLOCK is activated in the CALL receiving status
- **BLOCK RECALL COLOR:** A color that is changed periodically with BLOCK DEFAULT COLOR when FLASH BLOCK is activated in the RECALL receiving status
- **BLOCK COMPLETE COLOR:** A color that is changed periodically with BLOCK DEFAULT COLOR when FLASH BLOCK is activated in the COMPLETE receiving status
- **DISPLAY1 FONT COLOR:** A color of the contents on the LocationNo. Section of the bell
- **DISPLAY2 FONT COLOR:** A color of the contents on the CodeNo. Section of the bell
- **PASS TIME FONT COLOR:** A color of the time passed after receiving a call

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- **BELL SETTING:** When checked, it is displayed in color of the COLOR section specified on the bell registration screen. See 8.4. Descriptions of items-COLOR.

INDEX	CHIP ID	KEY CODE	RECEIVE	GROUP	RECEIVER DISPLAY	PC DISPLAY(LocationNo.)	PC DISPLAY(CodeNo.)	COLOR	SOUND
1121	2A623A	1	☒	2A623A	1	111	AAA	cIRed	call.wav
1122	2A623A	2	☒	2A623A	2			cIRed	canceled.wav
1123	2A623A	3	☒	2A623A	3	222	BBB	cIRed	call.wav
1124	2A623A	14	☒	2A623A	4			cIRed	canceled.wav
1125	2A623A	15	☒	2A623A	5			cIRed	canceled.wav
1126	2A623A	16	☒	2A623A	6			cIRed	canceled.wav

- **DISPLAY1 HEIGHT%:** Change the percentage of call information. See examples.
- **DISPLAY2 HEIGHT%:** Change the percentage of call information. See examples.
- **PASS TIME HEIGHT%:** Change the percentage of call information. See examples.
- **DEALING TIME BAR HEIGHT%:** Change the percentage of call information. See examples.
- Examples

DISPLAY1 HEIGHT%: MAIN 30 SUB 30
 DISPLAY2 HEIGHT%: MAIN 50 SUB 50
 PASS TIME HEIGHT%: MAIN 10 SUB 10
 DEALING TIME BAR HEIGHT%: MAIN 10 SUB 10

15:03:39 SOLT MONITORING PROGRAM CALL COUNT 2

222
BBB
00:00:05

111
AAA

SOLT LOCAL COM1 © 2021 SOLT

DISPLAY1 HEIGHT%: MAIN 50 SUB 50
 DISPLAY2 HEIGHT%: MAIN 40 SUB 40
 PASS TIME HEIGHT%: MAIN 5 SUB 5
 DEALING TIME BAR HEIGHT%: MAIN 5 SUB 5

15:05:21 SOLT MONITORING PROGRAM CALL COUNT 2

222
BBB
00:00:04

111
AAA

SOLT LOCAL COM1 © 2021 SOLT

7.3. Etc. (other configurations)

Config

Appearance01

Appearance02

Etc

Account

ETC

RECEIVE MODE: ☒ NPR ☐ MVR

CALLING TYPE: ☐ NORMAL ☒ CANCEL

DEALING TIME: SECONDS

CANCEL TIME: SECONDS

NEW CALL: ☒ TOP ☐ BOTTOM

WARNING SOUND: ☐ ON ☒ OFF

CALL SOUND REPEAT:

CONFIRM PASSWORD:

LANGUAGE: 

DATA BACKUP INTERVAL: MINUTES (0,>=60)

BACKUP PATH: C:\Solt\SOLT Monitoring Program V2\B

☒ START WITH WINDOW

REMINO CALL

BELL MANAGER: ☐ VISIBLE

REMINO CALL TIME: SECONDS

MAP MONITORING

MAP VIEW: ☐ YES ☒ NO

MAP ALARM: WIDTH HEIGHT

API

REST POST URL:

Branch(KeepUnique): SOLT (Max:20)

① Descriptions of items

- **RECEIVE MODE:** Select a bell receiving device.
- **CALLING TYPE:**
 - **NORMAL:** Automatically released after a time set on DEALING TIME after receiving a call.
 - **CANCEL:** Released only when confirming and cancelling a call after receiving a call.
- **DEALING TIME (unit: seconds)**

In the NORMAL version, it is automatically released after a set time after receiving a call.

In the CANCEL version, a siren sounds after a set time after receiving a call (to prevent call information being ignored).
- **CANCEL TIME (unit: seconds):** In the CANCEL version, a call ID is displayed on the screen for a set time and then deleted when released.
- **NEW CALL:**

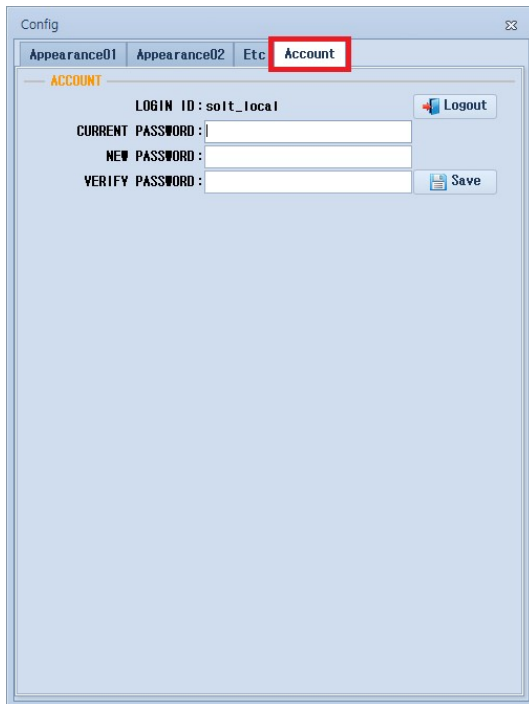
TOP: Locate a call ID received last on the left.

BOTTOM: Locate a call ID received first on the left.
- **WARNING SOUND:** Set whether or not to turn on or off a siren if there is a call that is not released even after DEALING TIME in the CANCEL version. Not applicable in the NORMAL version.
- **CALL SOUND REPEAT:** Set a number of calling tone repetition when receiving a call.
- **CONFIRM PASSWORD:** When deleting log data or changing important setting, you should enter a password. The initial password is number 1.
- **LANGUAGE:** You can change English configuring the screen to another language and reconfigure the screen.

- **DATA BACKUP INTERVAL (unit: minute):** Back up data files on a set cycle.
- **BACKUP PATH:** Specify a path for backup of data files. The path initially set is "C:\Solt\SOLT Monitoring Program V2\backup" folder. Data files are important since they have accumulated call information. Therefore, please make sure to specify a drive other than a system drive or an external storage medium as a backup path if possible as they may be lost due to system formatting or errors.
 - **Backup files:** They are automatically backed up on the specified path in "SOLT_SMP.FDB.DATE" format.
 - **How to restore backup files:** Change the file name of the most recent file in the backup folder to SOLT_SMP.FDB and paste it to "C:\Solt\SOLT Monitoring Program V2\data" folder.
- **START WITH WINDOW:** When checked, the program runs when Windows starts.
- **REMIAND CALL(SR5-MPRT):** [See 11.](#)
- **MAP MONITORING:** [See 12.](#)
- **API:** A function that is used when sending call data to an external REST API server
- **REST POST URL:** An external REST API address. Not used when left blank.
- **BRANCH:** The contents of a concept such as a name of a branch added to call data sent to an external REST API. It is used to sort data sources when receiving data of many monitoring programs.

A REST API request is progress until the program is completely terminated ([see 16. Terminate the Program](#)) if there is not-sent call data even through a monitoring screen is turned off.

7.4. Account (account setup)



◆ solt_local



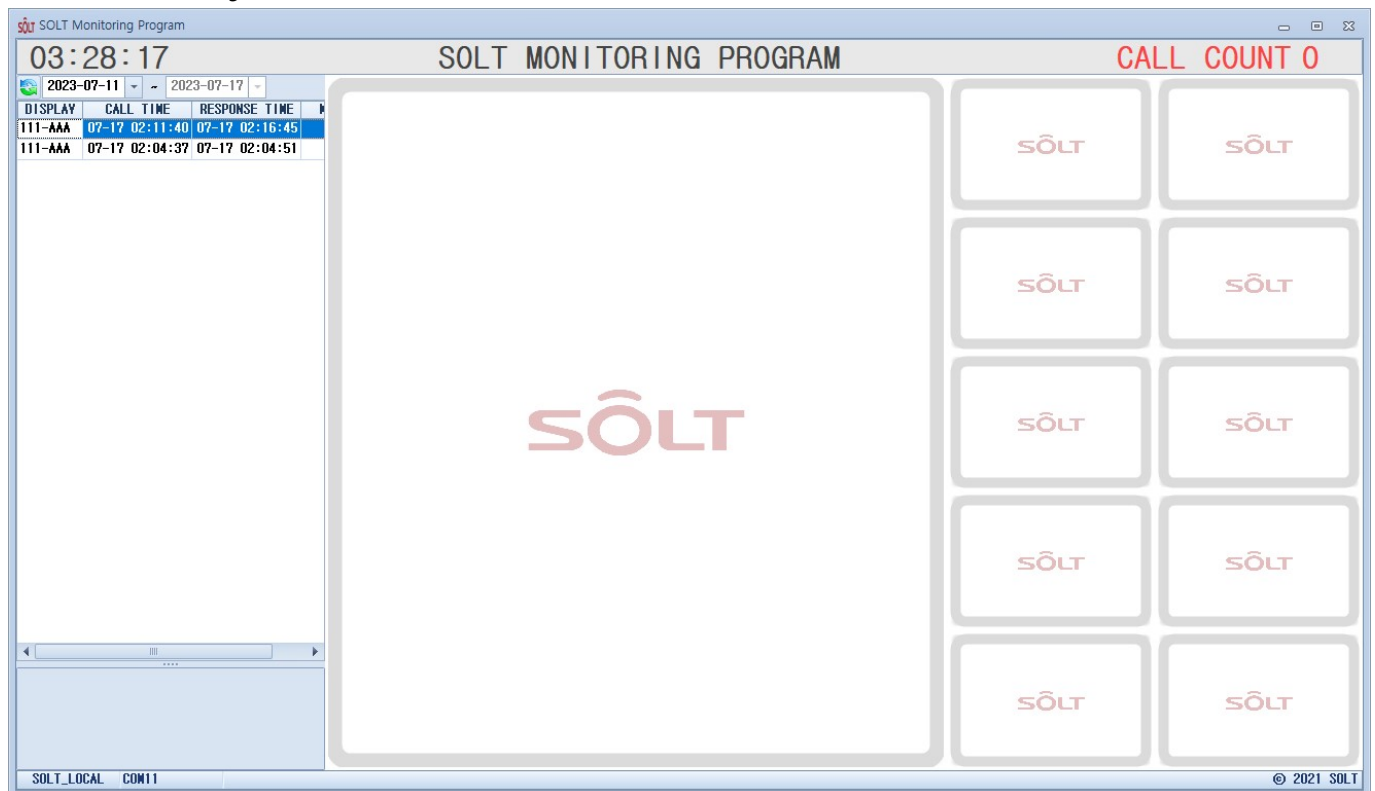
- ① If **solt_local** is set by default as a log-in ID after running the program, when logged-in using an applicable local ID (a password not required), the program does not communicate with the outside and cannot use a mobile statistical program (SMPM [See 16](#)).
- ② If you want to use a mobile statistical program (SMPM), contact SOLT to receive a Web ID for desktop program and mobile statistical program. Log in using the desktop ID and password you received. Then, all call information is uploaded to the SOLT Web server and could be checked from the outside using a mobile program.

- ③ **LOGIN ID:** A currently logged-in ID. If you want to change an ID, click the  button on the right to go back to the log-in screen.
- ④ **CURRENT PASSWORD:** A space to enter the current password when you want to change a password.
- ⑤ **NEW PASSWORD:** A space to enter a new password when you want to change a password.
- ⑥ **VERIFY PASSWORD:** A space to verify if it matches the entry on NEW PASSWORD when you want to change a password.

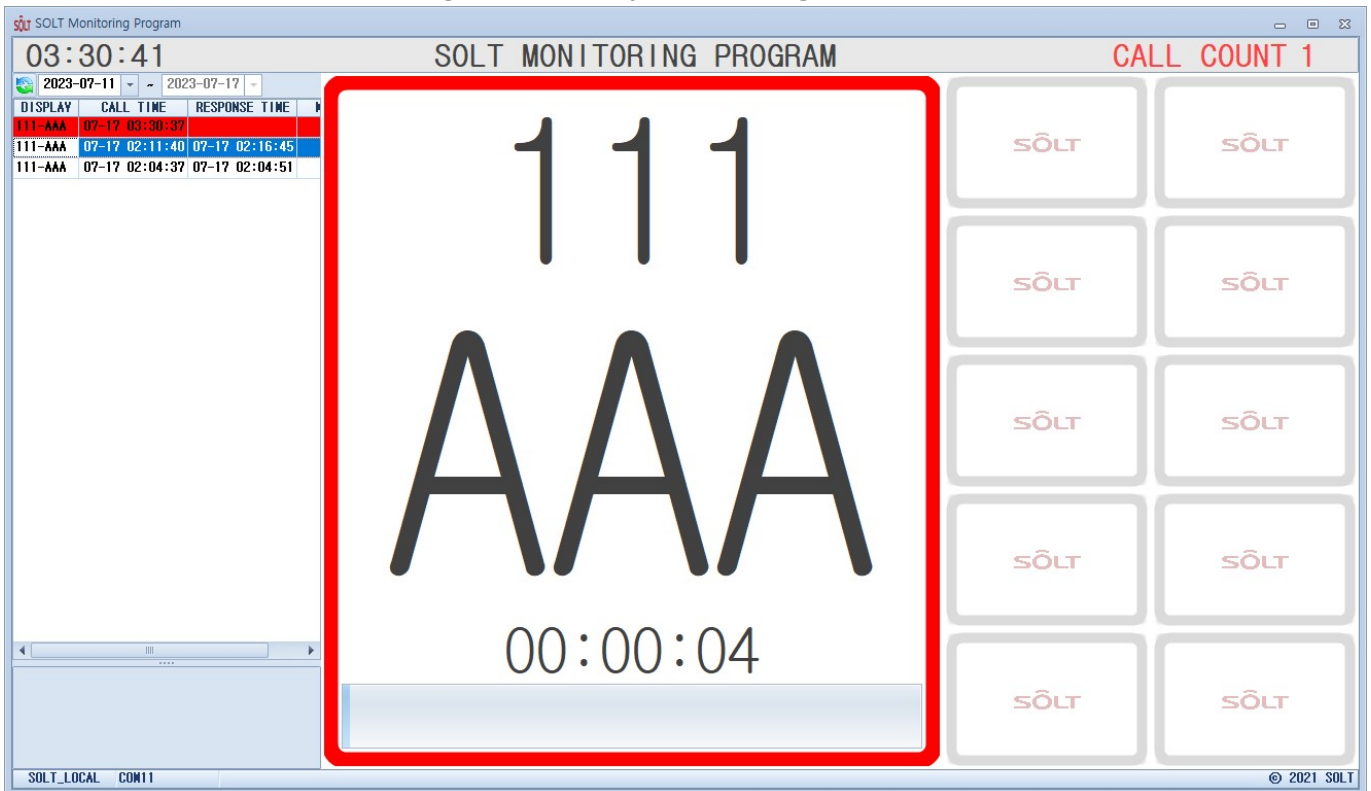
8. Execution of Monitoring



8.1. Standby status

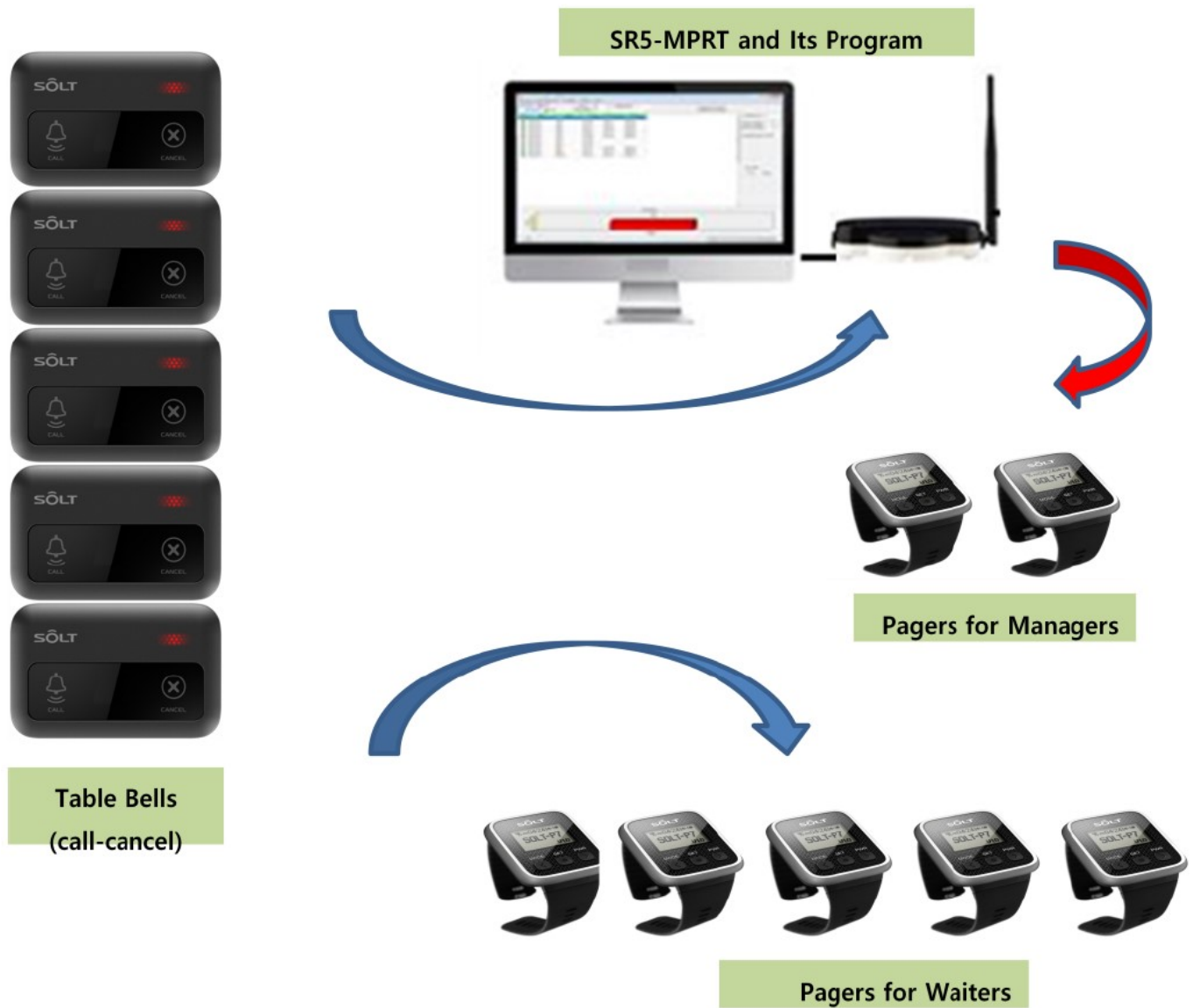


8.2. Check the receiving status by pressing a transmitter.

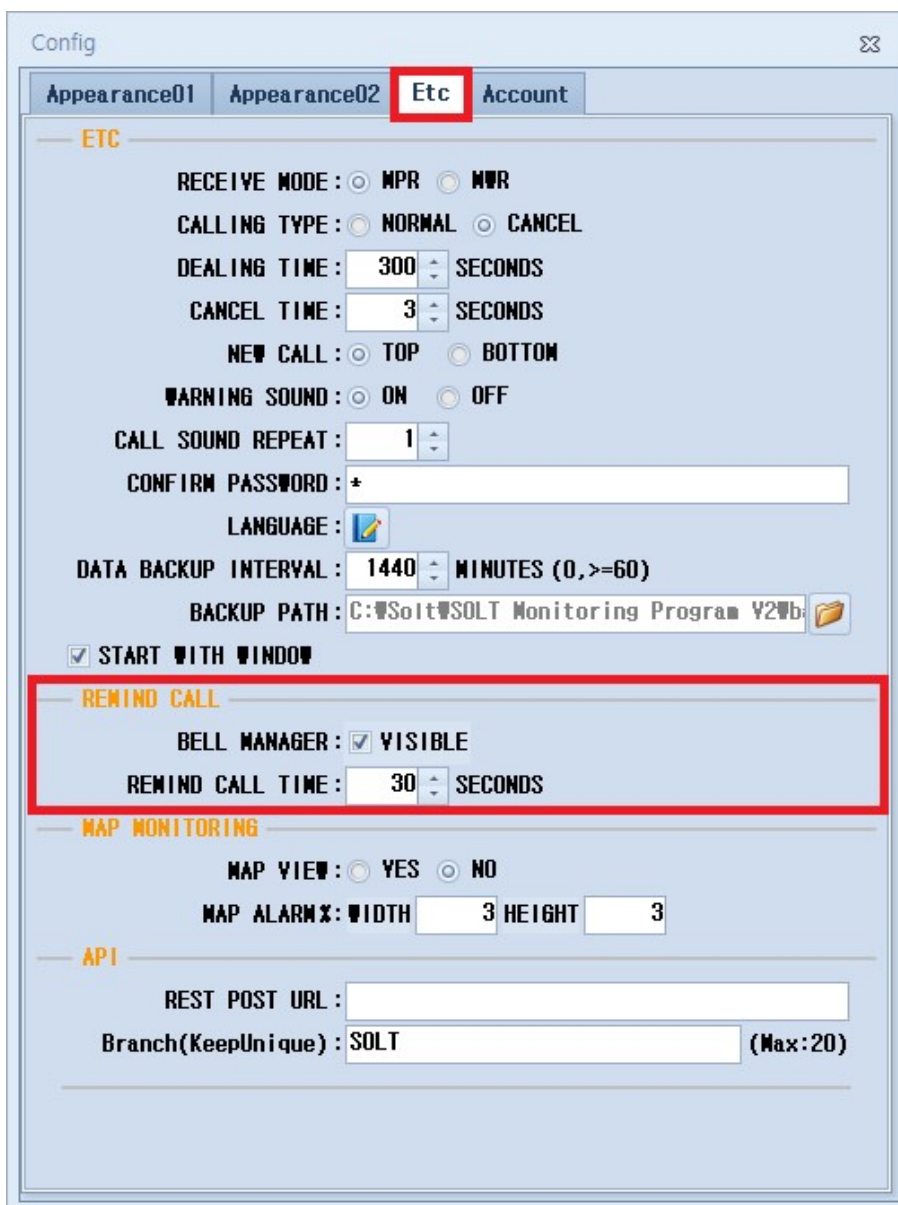
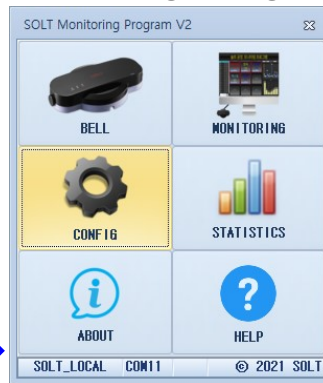
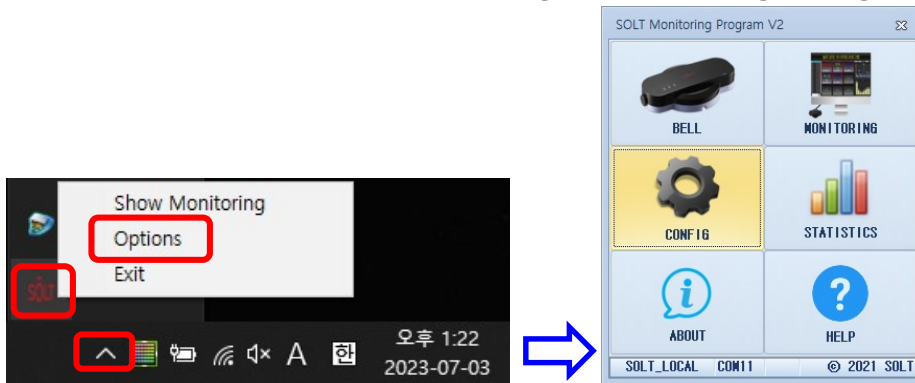


9. REMIND CALL (for SR5-MPRT)

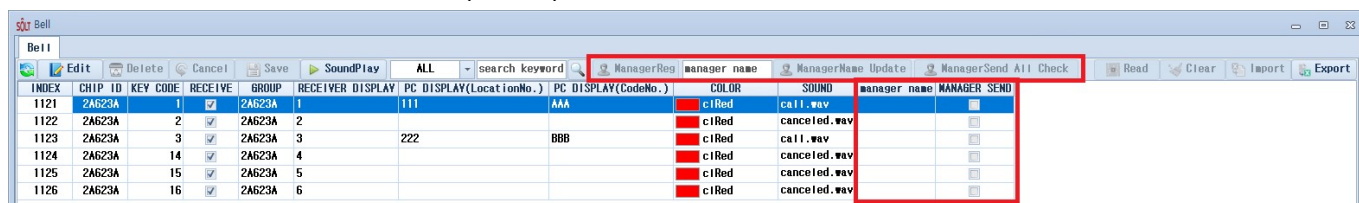
9.1. System composition



9.2. How to activate and register ManagerPager

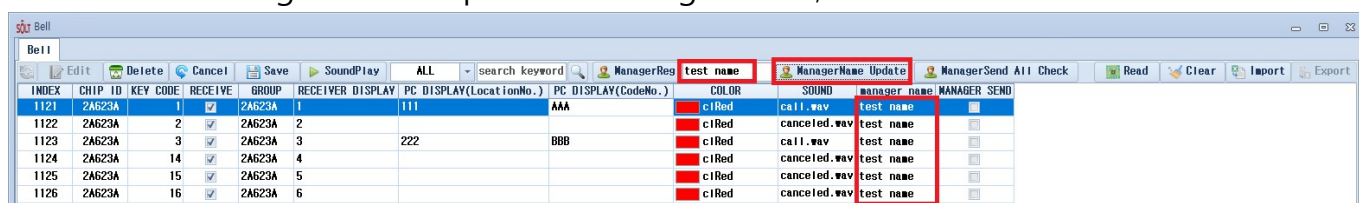


- ① **BELL MANAGER:** When checking VISIBLE, the below items are shown additionally on the **Call ID** edit screen (See 8).



INDEX	CHIP ID	KEY CODE	RECEIVE	GROUP	RECEIVER DISPLAY	PC DISPLAY(LocationNo.)	PC DISPLAY(CodeNo.)	COLOR	SOUND	manager name	MANAGER SEND
1121	2A623A	1	☒	2A623A	1	111	AAA	ciRed	call.wav		☐
1122	2A623A	2	☒	2A623A	2			ciRed	canceled.wav		☐
1123	2A623A	3	☒	2A623A	3	222	BBB	ciRed	call.wav		☐
1124	2A623A	14	☒	2A623A	4			ciRed	canceled.wav		☐
1125	2A623A	15	☒	2A623A	5			ciRed	canceled.wav		☐
1126	2A623A	16	☒	2A623A	6			ciRed	canceled.wav		☐

- **How to register ManagerPager:** When clicking the  button and selecting a row that Key Code is a Transmitter (See 8.4.3.1), the  button is activated. When holding ManagerPager on the Register mode and clicking the  button, ManagerPager is registered to a Transmitter. When editing is done, click the  button to save.
- **Edit a manager name:** Click the  button and edit the ManagerName section individually or when entering the name to change in a lump into **manager name** and clicking the  button, the ManagerName section is changed in a lump. When editing is done, click the  button to save.

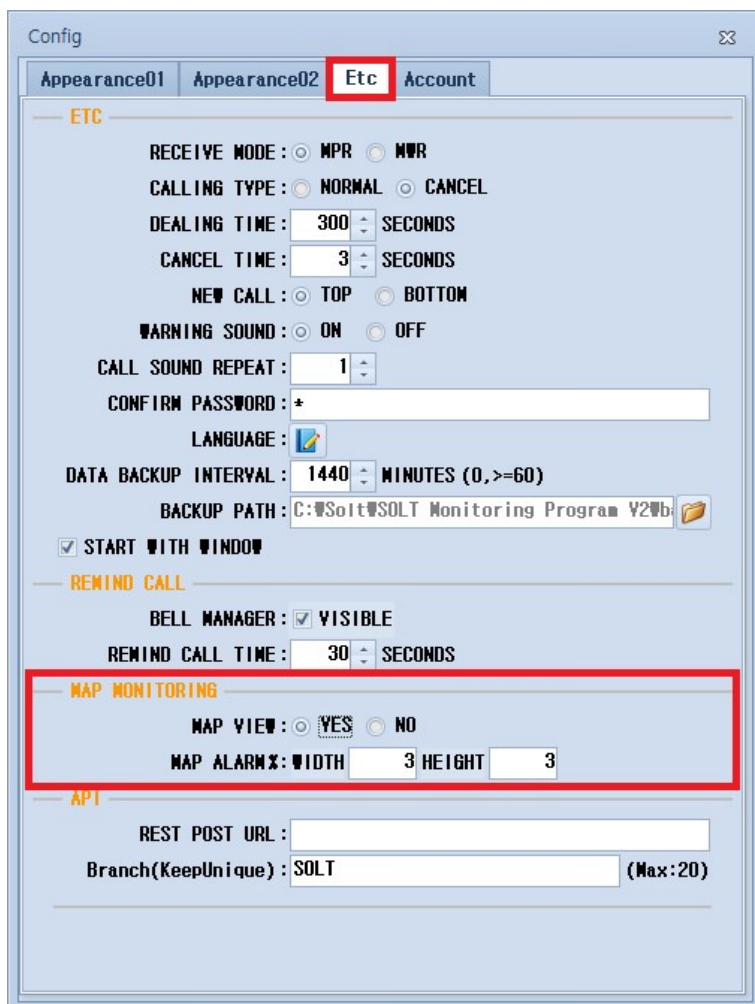
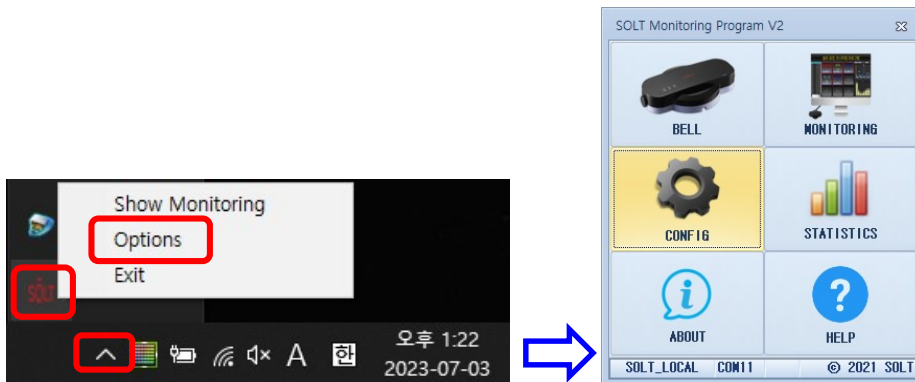


INDEX	CHIP ID	KEY CODE	RECEIVE	GROUP	RECEIVER DISPLAY	PC DISPLAY(LocationNo.)	PC DISPLAY(CodeNo.)	COLOR	SOUND	manager name	MANAGER SEND
1121	2A623A	1	☒	2A623A	1	111	AAA	ciRed	call.wav	test name	☐
1122	2A623A	2	☒	2A623A	2			ciRed	canceled.wav	test name	☐
1123	2A623A	3	☒	2A623A	3	222	BBB	ciRed	call.wav	test name	☐
1124	2A623A	14	☒	2A623A	4			ciRed	canceled.wav	test name	☐
1125	2A623A	15	☒	2A623A	5			ciRed	canceled.wav	test name	☐
1126	2A623A	16	☒	2A623A	6			ciRed	canceled.wav	test name	☐

- **Set whether or not to send ManagerPager:** Click the  button and check/uncheck the ManagerSend section individually or check/uncheck entirely with . If unchecking, it is not sent even after registering ManagerPager is completed. When editing is done, click the  button to save.
- **REMIND CALL TIME:** If registering ManagerPager is completed, Call sends a call to the registered ManagerPager after sufficient time passes.

10. MAP MONITORING

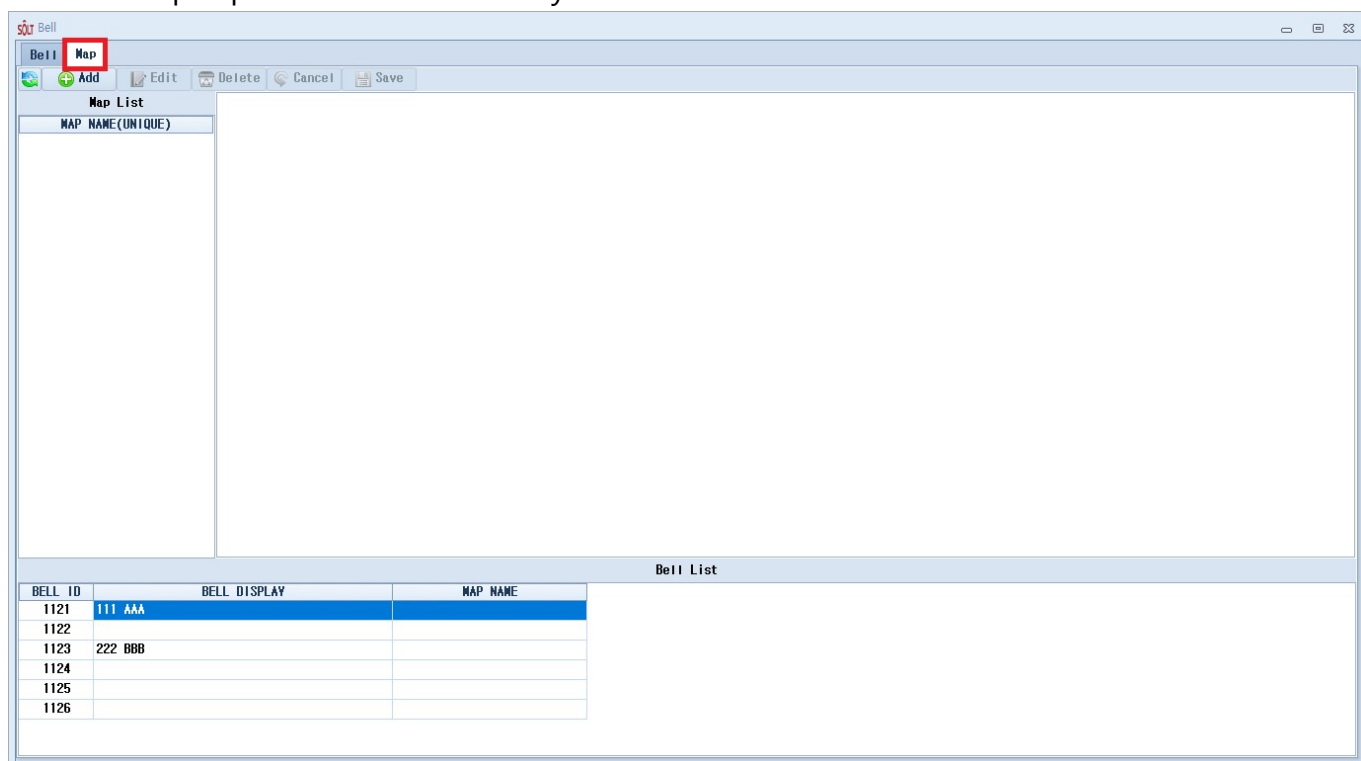
10.1. Activation



- ① **MAP VIEW:** When selecting YES, the program is working in a way where an alarm image is flashing on the map, rather than on the general monitoring.
- ② **MAP ALARM%:** Set the height and width of an alarm image displayed on the map.

10.2. Map registration

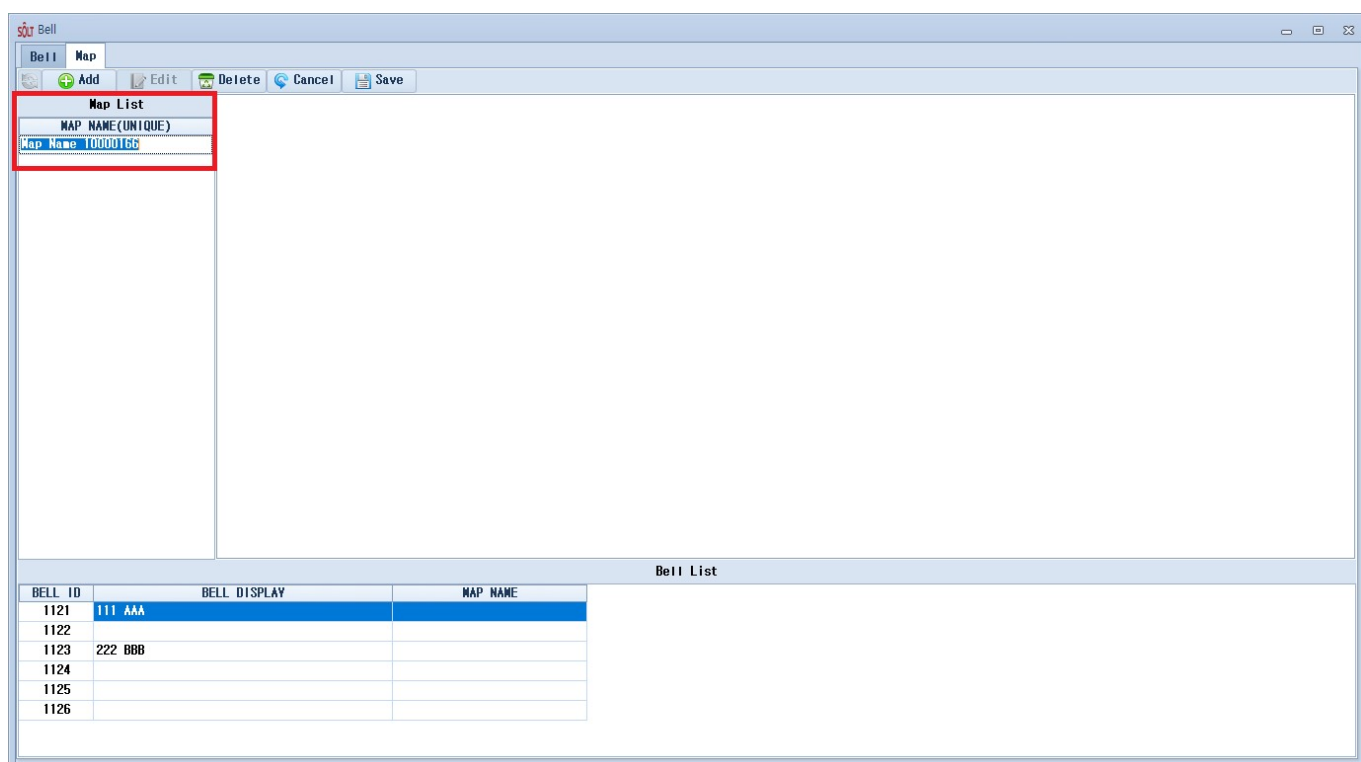
- ① When selecting YES on the MapView section after completing Call ID Edit (see 8), Map tap is shown additionally on the Call ID Edit screen.



The screenshot shows the SOLT PC Monitoring Program interface. The 'Map' button is highlighted with a red box. The 'Map List' section is empty. The 'Bell List' section shows a table with columns BELL ID, BELL DISPLAY, and MAP NAME.

BELL ID	BELL DISPLAY	MAP NAME
1121	111 AAA	
1122		
1123	222 BBB	
1124		
1125		
1126		

- ② When clicking the  button, one row to specify a map name is added to MapList. Change it to a name you want. If there are several maps, duplicate names are not allowed.

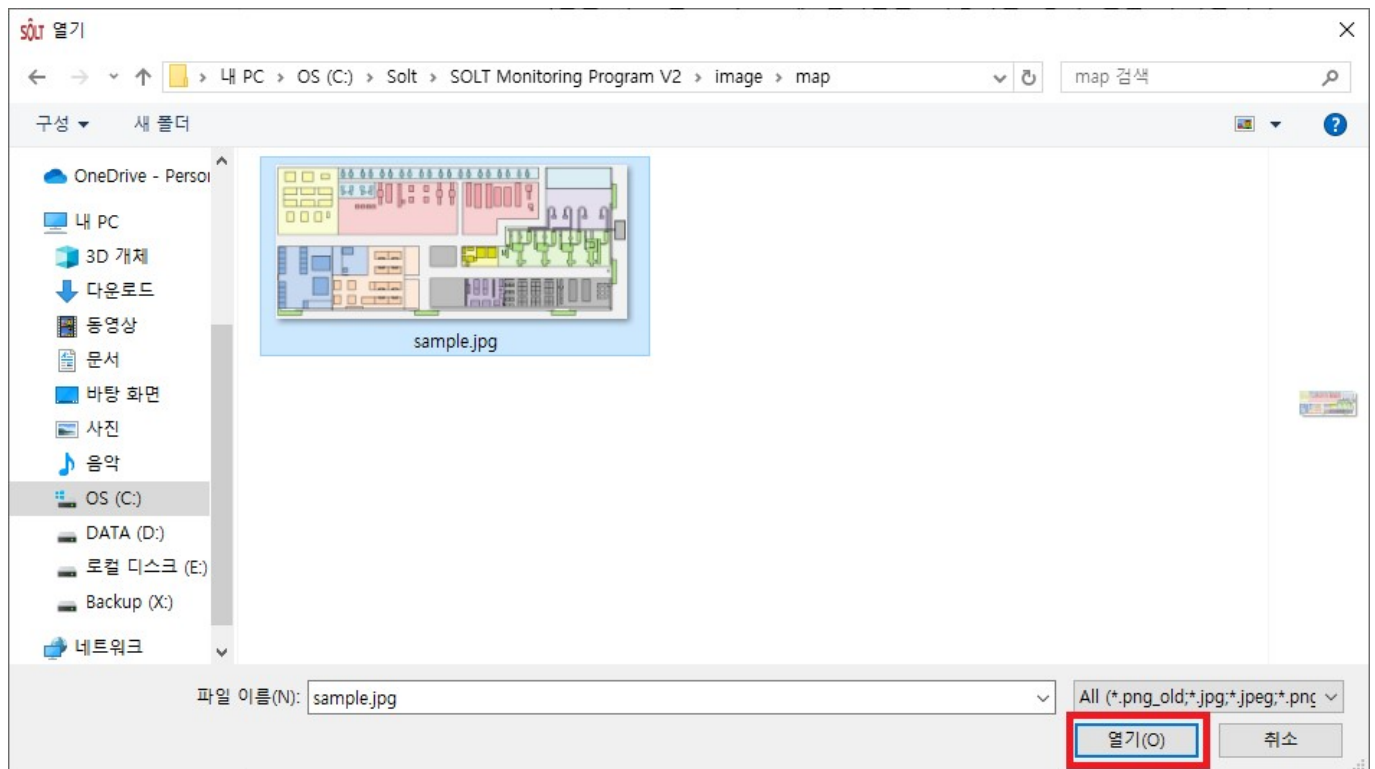


The screenshot shows the SOLT PC Monitoring Program interface after clicking the 'Add' button. The 'Map List' section now contains one row with 'Map Name' and '10000155'.

BELL ID	BELL DISPLAY	MAP NAME
1121	111 AAA	
1122		
1123	222 BBB	
1124		
1125		
1126		

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- ③ Click the center of the screen to select the map image (image files only such as JPG, PNG and BMP and no resolution limit).

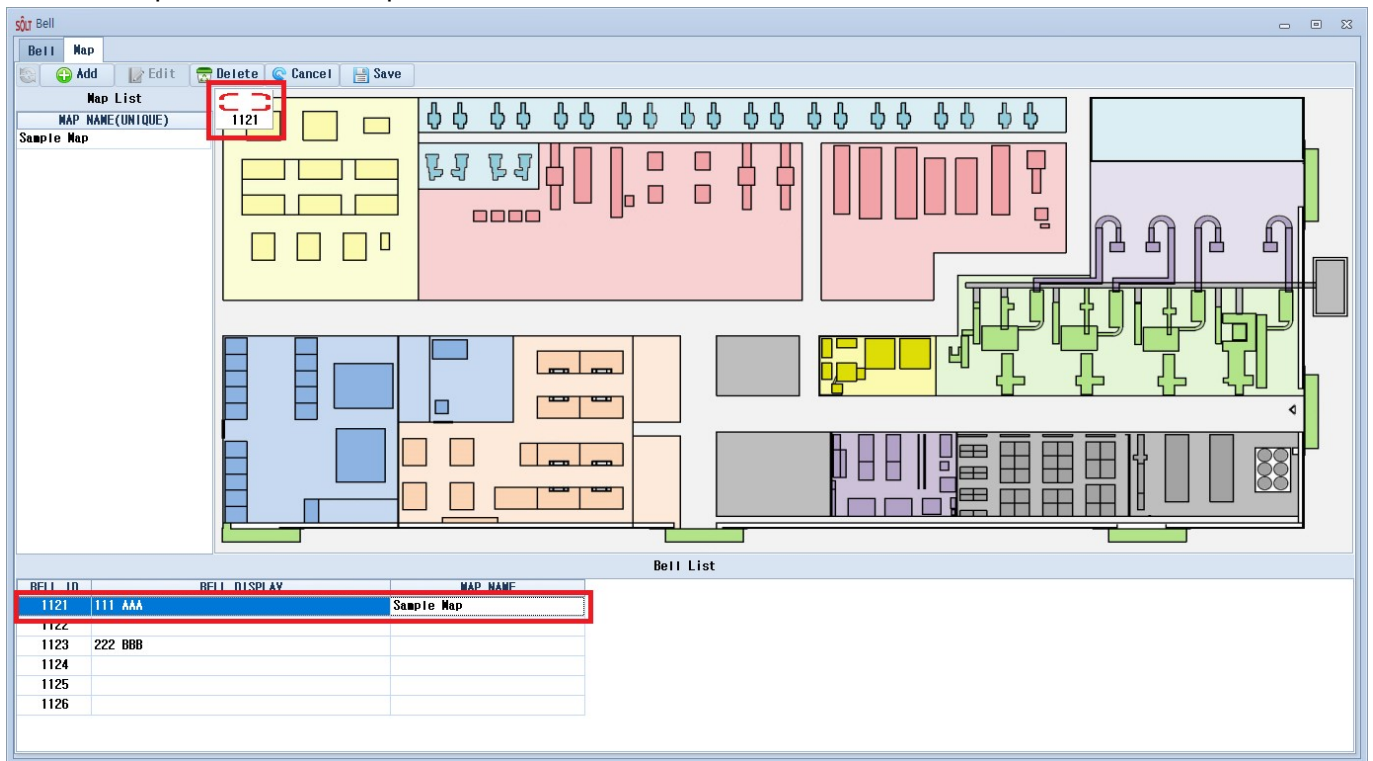


- ④ Click the  button to save.

- ⑤ If there are several maps, repeat the above steps to register.

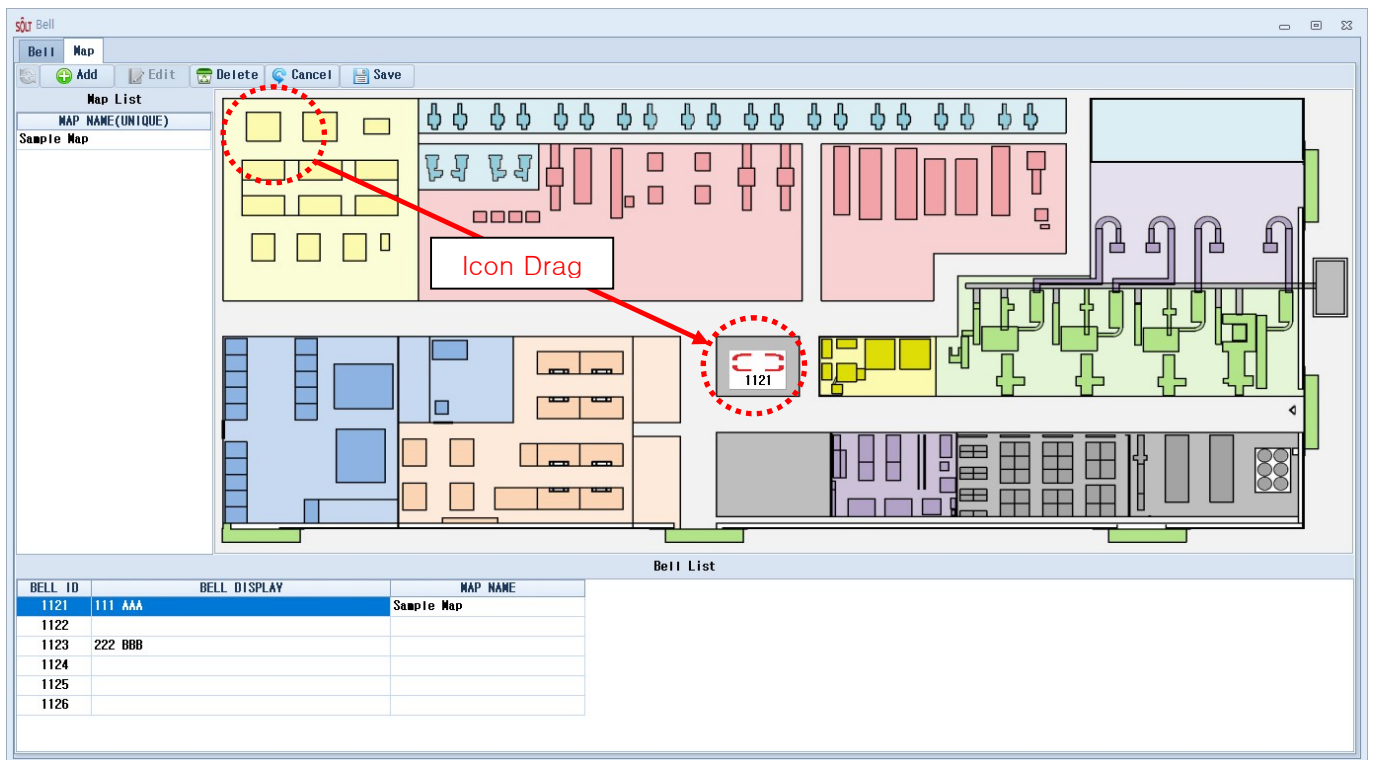
10.3. Call alarm coordinate registration

- ① When pressing the  button, selecting a map to register an alarm from the Map List and double-clicking a Transmitter row to register as an alarm from the Bell List below, an alarm image with the applicable BELL ID as a title is created on the top left of the map area.



- ② Drag an alarm image with a mouse and locate it to a position you want.

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- ③ Click the  button to save.

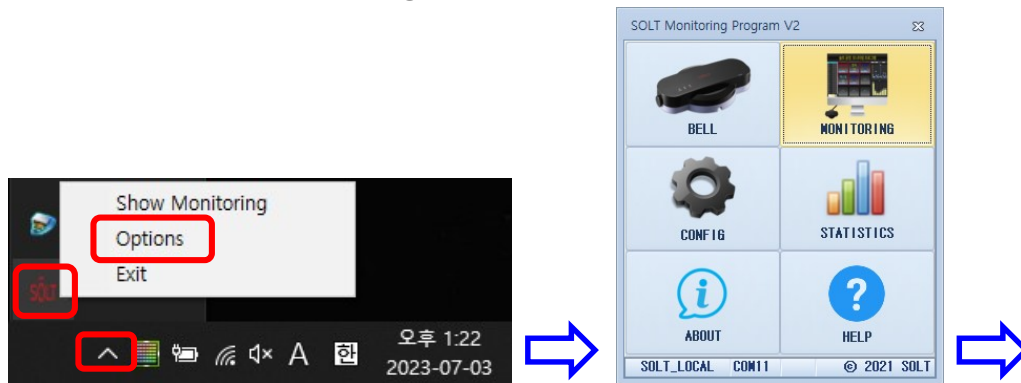
10.4. Call alarm coordinate rectification

- ① Click the  button, drag an alarm image with a mouse and rectify a coordinate. When rectification is done, click the  button to save.

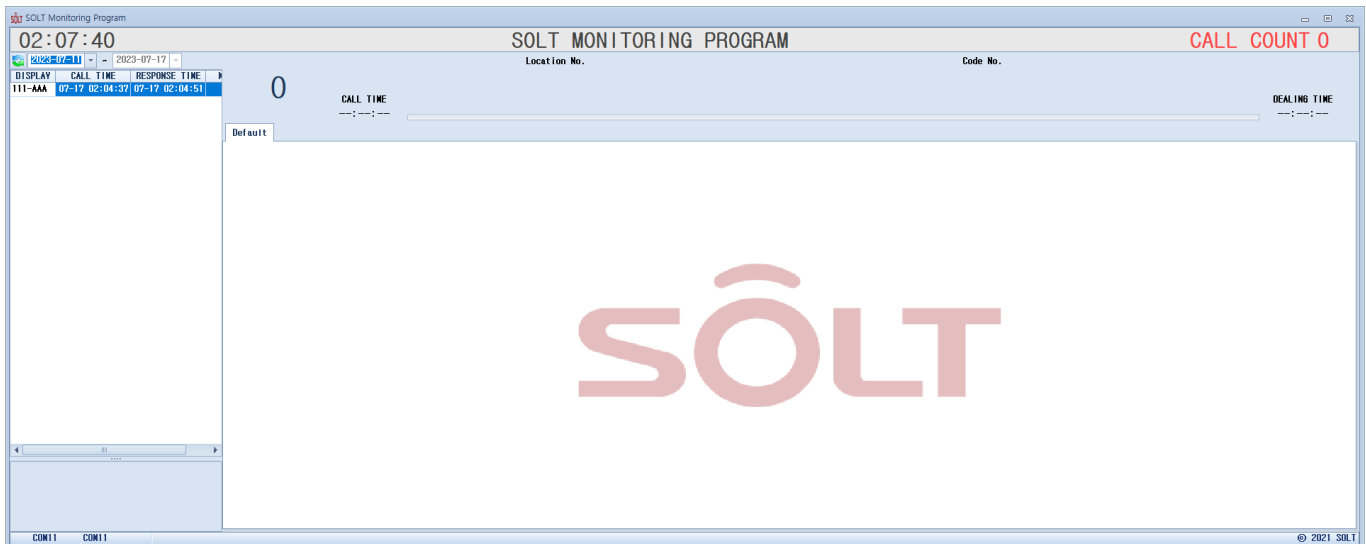
10.5. Call alarm deletion

- ① When clicking the  button and double-clicking an alarm image, a call alarm is deleted from a map. When rectification is done, click the  button to save.

10.6. Map monitoring execution

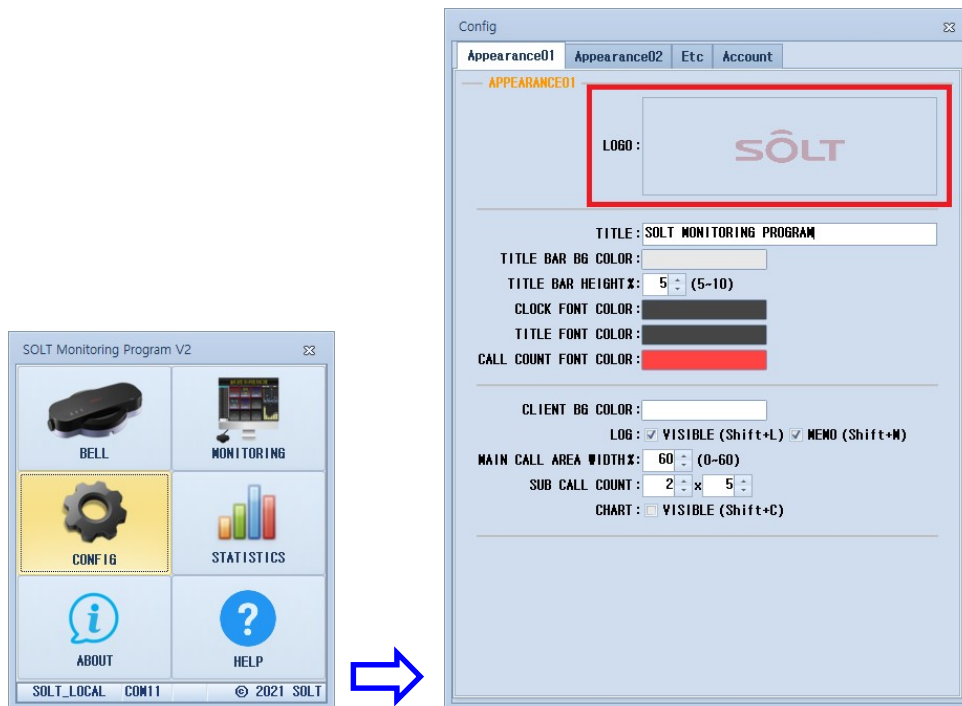


① Standby screen



The logo screen of the standby status can be set here:

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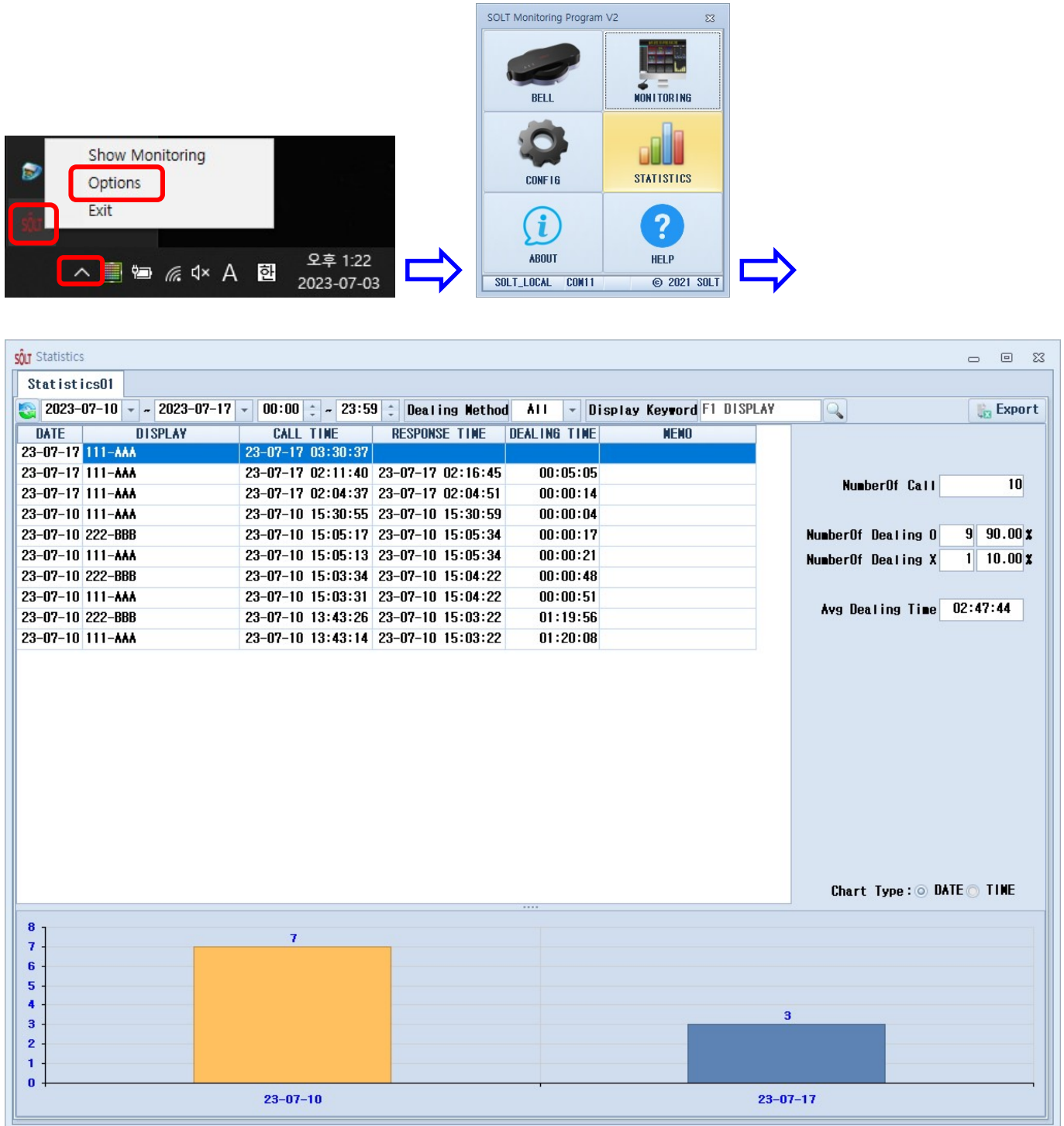
② Call receiving screen



You can see an alarm flashing at the coordinate you set.

11. STATISTICS

- You can search information stored on DB by date, dealing method and keyword. You can also document and **do backups** by converting it to Excel file.



11.1. Search

- ① Specify a **date and time range** to search.

2023-07-10	~	2023-07-17	00:00	~	23:59
------------	---	------------	-------	---	-------

- ② **Dealing Method:** Dealing method

Dealing Method	Pc
	All Normal Pc Missed

- **All:** All
- **Normal:** Release by pressing the cancel button on the Transmitter.
- **Pc:** Release using a mouse on the monitoring screen.
- **Missed:** not-dealt (unreleased status)

- ③ **Display Keyword:** Keyword (call name) search

Display Keyword	F1 DISPLAY
-----------------	------------

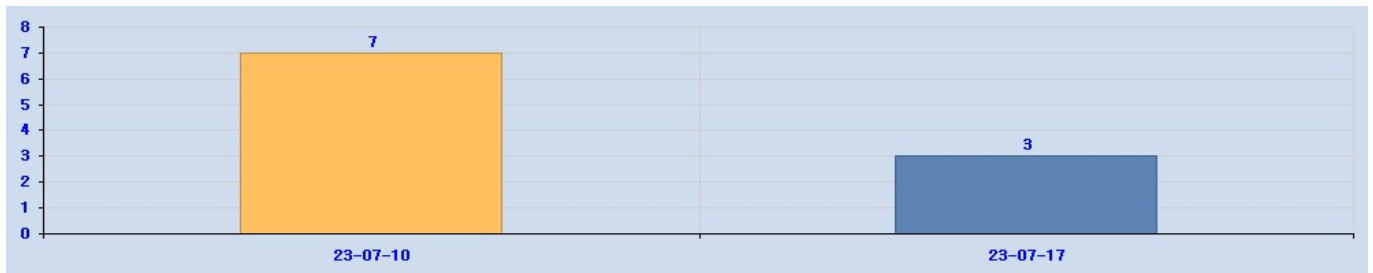
11.2. Result

NumberOf Call	10	
NumberOf Dealing O	9	90.00 %
NumberOf Dealing X	1	10.00 %
Avg Dealing Time	02:47:44	

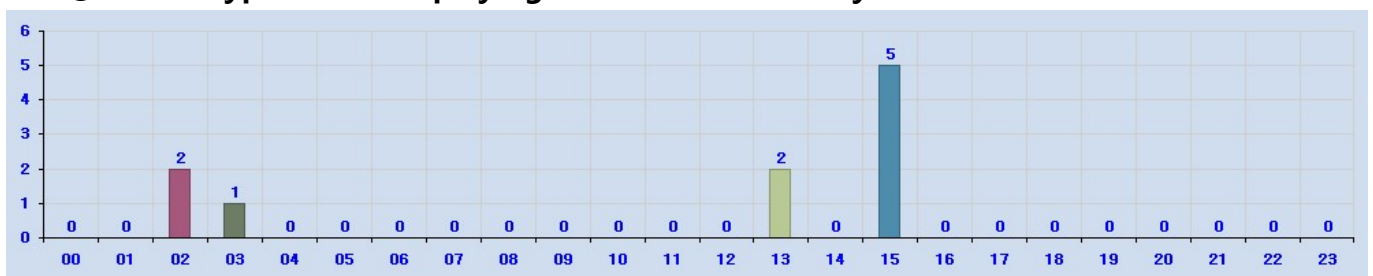
- ① **Number Of Call:** Number of entire calls
- ② **Number Of Dealing O:** Number of dealings (number, percent)
- ③ **Number Of Dealing X:** Number of not-dealt (number, percent)
- ④ **Avg Dealing Time(s):** Average dealing time (not-dealt excluded)

11.3. Chart

① Chart Type Date: Displaying a number of calls on a daily basis

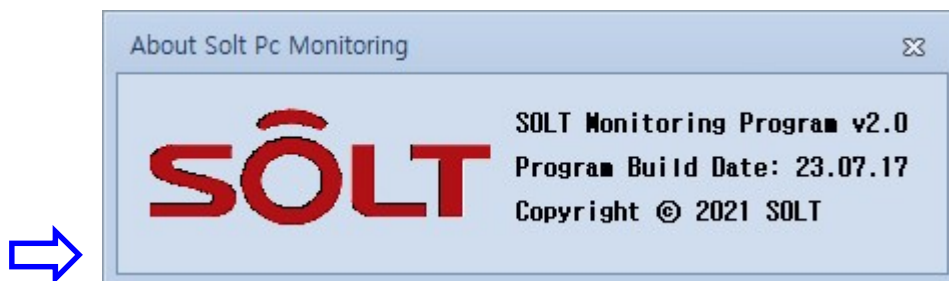
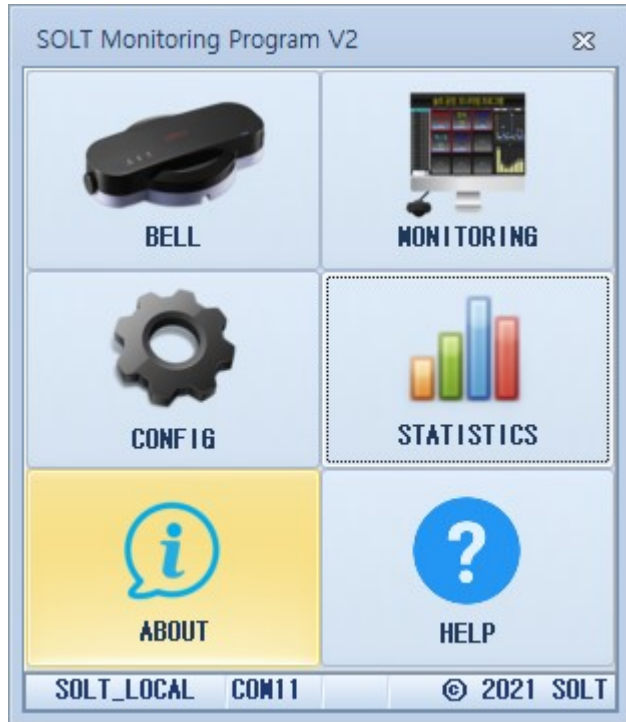


② Chart Type Time: Displaying a number of calls by the hour



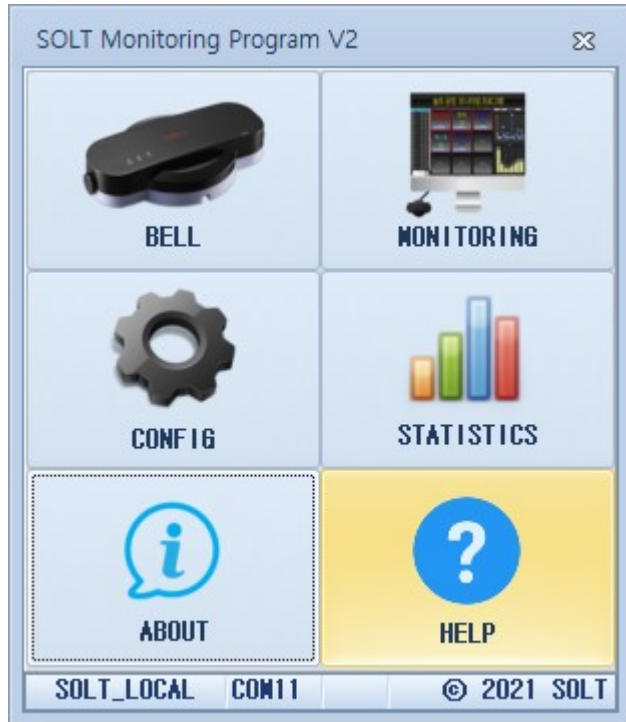
12. ABOUT (Version Information)

- ◆ You can check the program's version information.



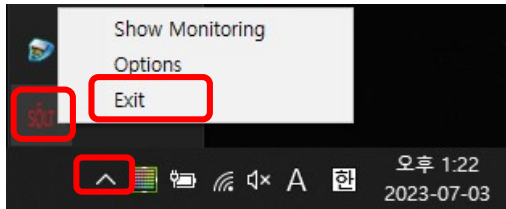
13. HELP (User's Manual)

- ◆ The User's Manual folder opens.



14. Program Termination

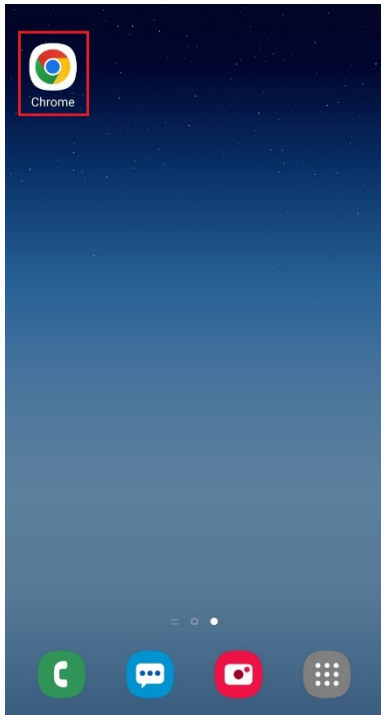
- ♦ By right-clicking the "SOLT" logo on the Tray icon and clicking "Exit," the program is terminated.



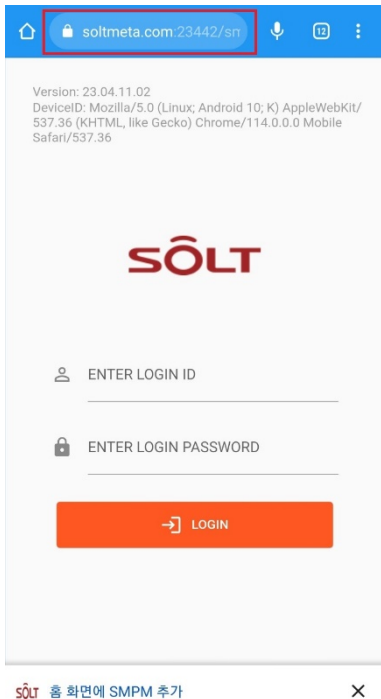
15. Mobile Statistical Program (SMPM)

15.1. Installation (Chrome)

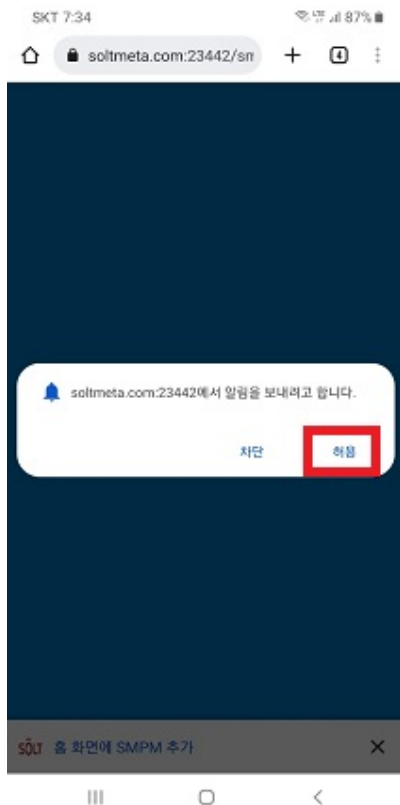
- ① Run Chrome browser.



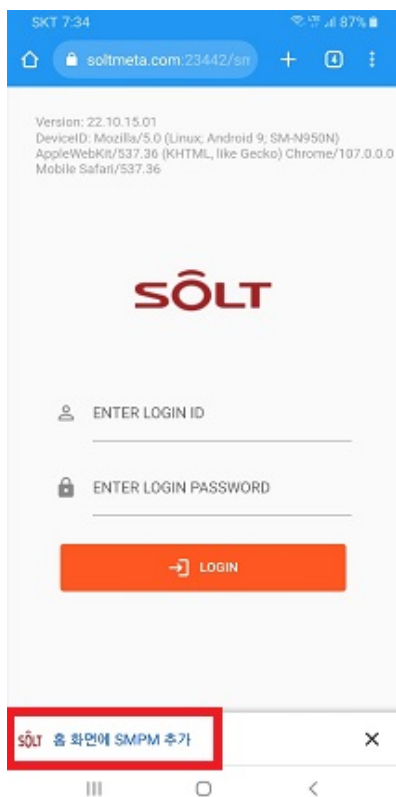
- ② Access <https://soltmeta.com:23442/smpm/index.html>.



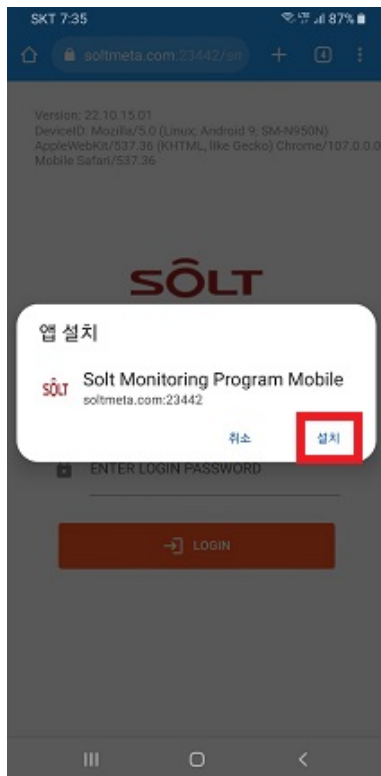
③ Allow notifications.



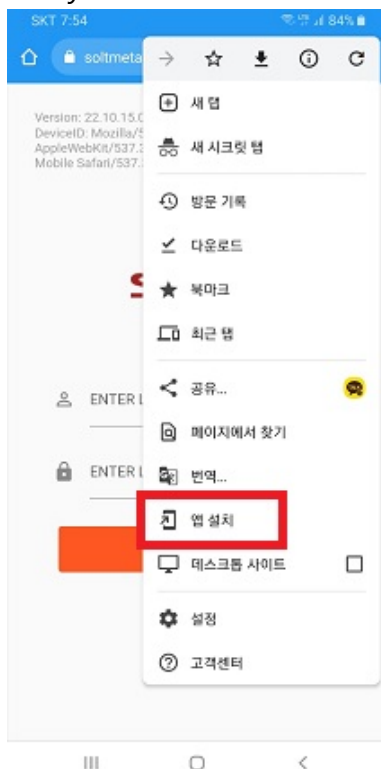
④ Press "Add SMPM to the home screen."



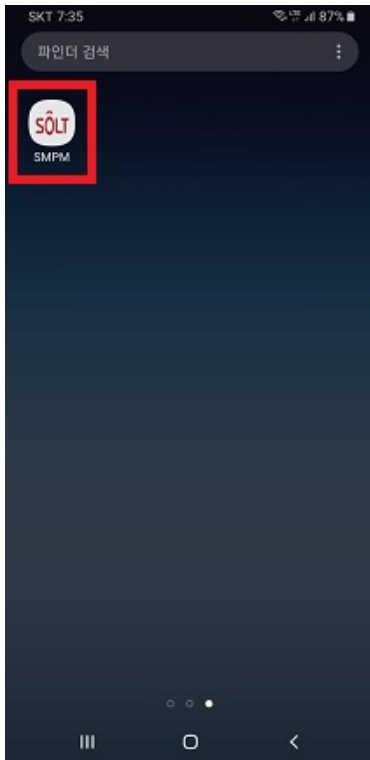
⑤ Press "Installation."



⑥ If "Add SMPM to the home screen" pop-up does not appear, please install manually.

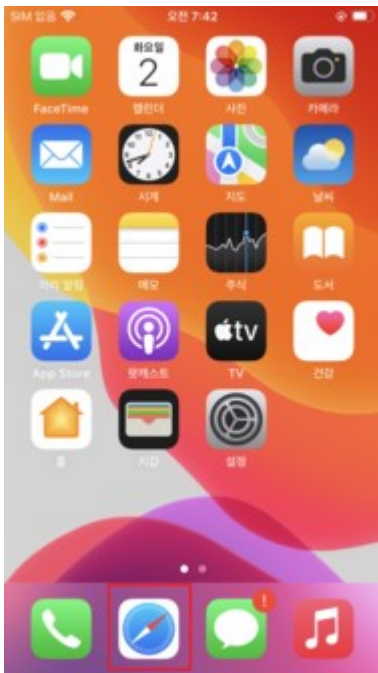


- ① Run the SMPM icon added to the wallpaper and log in with an ID and a password you received from SOLT.



15.2. Installation (Safari)

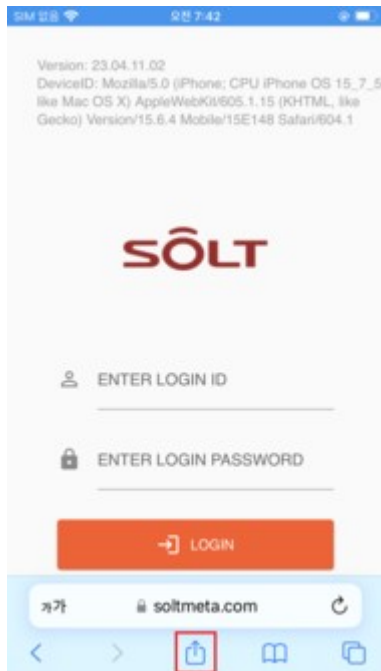
- ① Run the Safari browser.



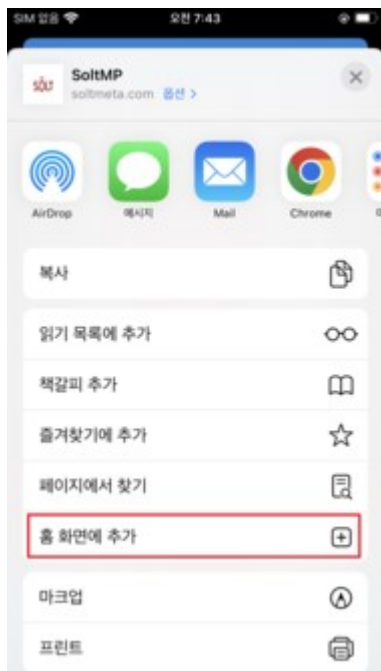
- ② Access <https://soltmeta.com:23442/smpm/index.html>.



- ③ Press the button on the bottom center.



- ④ Select "Add to the home screen."



- ⑤ Press the "Add" button on the top right.



- ⑥ Run the SMPM icon added to the wallpaper and log in with the ID and password you received from SOLT.

